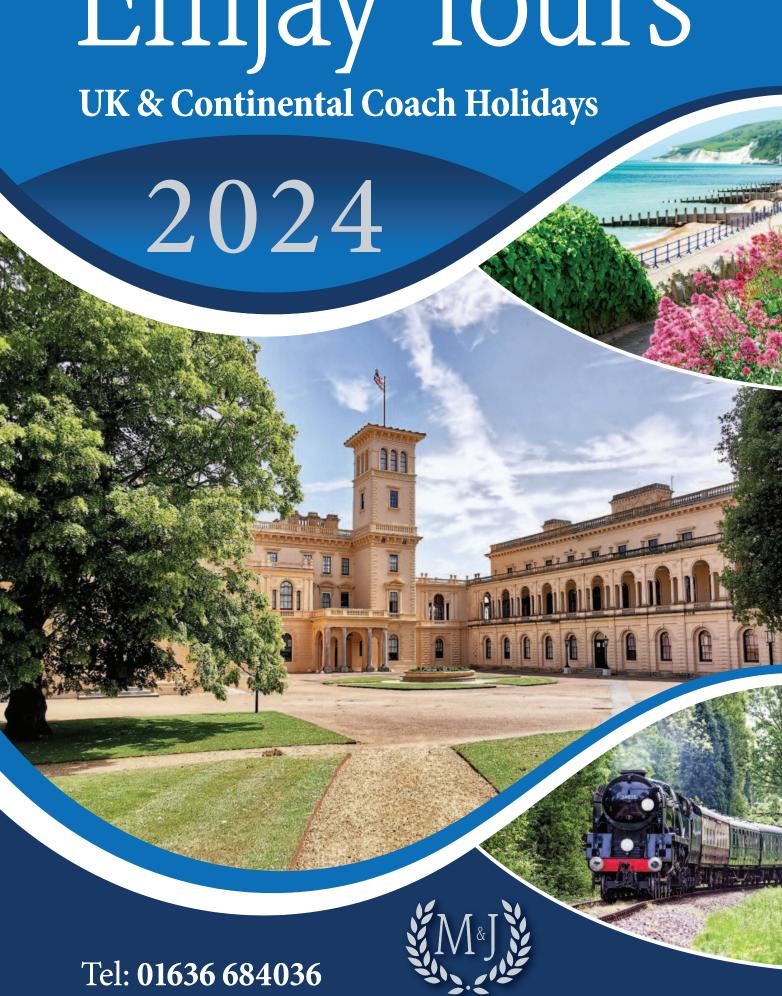
Emjay Tours





A very warm welcome to our 2024 Holiday Brochure...

We are pleased to present to you our 2024 brochure, featuring a tour programme of holidays to the UK, Ireland & Continental destinations, with new itineraries along with our trusted favourites, all designed with the personal service and attention to detail that we are renowned for.

There is nothing more exciting than planning your next holiday, whether we have had the pleasure of your company before or you are looking to join us for the first time, from your very first enquiry we hope you feel at ease, being guided through the reservation procedure, considering any special requests that you may have. We endeavour to treat you, our customers as we would want to be treated, as an individual, where you are assured of a quality personal service.

We would like to say thank you for your loyalty and continuous support, we love to hear how our holidays give you all something to look forward to, this is what we are about, it isn't just a business, it's a passion, it is a way for people to meet others and make friendships.

We hope you enjoy browsing through our brochure, we look forward to welcoming you on board.

Best wishes from Malcolm, Jen & Anna

The combination of travel services offered to you is a package within the meaning of the Package Travel and Linked Travel Arrangements Regulations 2018. Therefore, you will benefit from all rights applying to packages Emjay Tours will be fully responsible for the proper performance of the package as a whole. Additionally, as required by law, Emjay Tours have protection in place to refund your payments and, where transport is included in the package, to ensure your repatriation in the event that they become insolvent. Emjay Tours are members of the Bonded Coach Holiday Scheme, overseen by The Association of Bonded Travel Organisers Trust Limited. This is a government approved consumer protection scheme. This ensures that in relation to the coach package holidays described in this brochure (or website) that a Bond, which may be called upon in the unlikely event of the member's Insolvency, protects the clients' monies. Clients are recommended to inspect the current membership certificate at our registered office or alternatively go to www.abtot.com/bch-abtotmembers-directory/ or telephone 0207 065 5316 to confirm current membership. Your attention is also drawn to the Bonded Coach Holiday Trading Charter that will apply to these coach package holidays.

FINANCIAL SECURITY

Details of the Package Travel and Linked Travel Arrangements Regulations 2018 can be found at The Package Travel and Linked Travel Arrangements Regulations 2018 (legislation.gov.uk)



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Scenic North Devon

North Devon and the Exmoor National Park is a delightful area to take a holiday, with its market towns, sleepy villages, rolling hills and golden beaches, as well as the wild moorlands of Exmoor.

The 3-star Durrant House Hotel is superbly situated on the outskirts of the historic port of Bideford and overlooks the estuary. All of the en suite bedrooms are tastefully decorated and equipped with TV, telephone, hairdryer and hospitality tray. The hotel offers a restaurant, bar, lounge and leisure facilities including a sauna, solarium, mini-gym and outdoor heated swimming pool. A passenger lift serves all floors.

ITINERARY

Day 1: Departing our local area we travel south with adequate comfort breaks en route to arrive at the 3-star Durrant House Hotel. Day 2: Departing after breakfast we journey to Appledore, a historic fishing village with winding narrow streets and colourful houses. Continuing our journey we arrive in Westward Ho! a delightful village by the sea prior to returning to Bideford for free time to explore. Day 3: Today we journey to the small market town of Barnstaple, where free time is available, before continuing on a tour alongside the River Taw to the holiday resorts of Fremington, and Instow, prior to returning to the hotel.

Day 4: After breakfast we enjoy a scenic drive to Great Torrington, where we make a break at Dartington Crystal, a great shopping destination and a new visitor experience housing an updated and upgraded timeline exhibition of Dartington Crystal's products, spanning over 50 years history from 1967 to the present day. Continuing our journey to the small village of Stibb Cross and onto Affinity shopping village, where we make a

DATES

Monday 19th to Friday 23rd February

INCLUSIONS

- ✓ Luxury executive coach travel
 ✓ 4 nights dinner, bed
 & breakfast
 - ✓ Tea/coffee after dinner
 - ✓ Excursions as detailed✓ Live entertainmenton 2 nights

BASIS

Dinner, Bed & Breakfast 3-star hotel

SUPPLEMENTS

Single supplement Nil Limited availability Estuary room £30 per night

visit prior to returning to the hotel. **Day 5:** Departing the hotel after breakfast, we make our return journey with suitable comfort breaks en route to arrive home approximately late afternoon.

*Itineraries can be subject to change

due to unforeseen circumstances.





Luxury in London

Sunday night at the Waldorf Hilton including Afternoon Tea

London's Waldorf Hilton Hotel offers both quality and style. Located on Aldwych, the hotel is ideal for the West End and Covent Garden. Facilities at the hotel include a choice of restaurants and bars, lounges and seating areas. Other facilities include an indoor swimming pool, gym, sauna, steam room and beauty treatments. All en suite bedrooms are contemporary furnished with TV, hairdryer, and hospitality tray. The hotel has several lifts to all floors.

ITINERARY

Day 1: Departing from our local area we travel to London with suitable comfort breaks en route. Arriving in London, free time is available before we experience the truly British tradition of Afternoon Tea within historic and elegant surroundings at the world famous Waldorf Hilton. After our Afternoon Tea, we check into the hotel and then the remainder of the day will be free for you to explore London. Day 2: After breakfast, the coach will meet you at the hotel and drop you at a central location so that you can explore the city. London has something for everyone, browse the shops, enjoy a museum, or just take in the sights. Later in the day we re-join the coach for our return journey with suitable comfort breaks en route to arrive home approximately early evening.

DATES

Sunday 25th to Monday 26th February

INCLUSIONS

- ✓ Luxury executive coach travel
- ✓ 1 night bed & breakfast
 - ✓ Afternoon tea
- ✓ Free use of leisure facilities✓ Excursions as detailed

BASIS

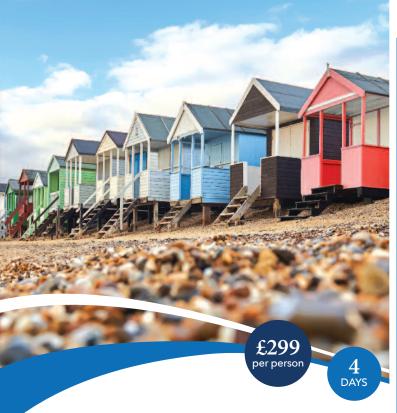
Bed & Breakfast 4-star hotel

SUPPLEMENTS

Single supplement £70pp Limited availability

*Itineraries can be subject to change due to unforeseen circumstances.





Mystery Tour by the Sea

This 'Mystery' tour will appeal to those of you who have a 'Spirit of

Adventure' and the sheer fun of simply not knowing; all we can divulge is the date and the price.

The hotel is a 3-star with en suite bedrooms, TV, hairdryer and hospitality tray. A lift serves most floors, however some are accessed by stairs.

ITINERARY

Day 1: Departing our local area, we travel to your destination with comfort breaks en route before arriving at the hotel.

Day 2: After breakfast, we enjoy our mystery tour.

Day 3: After breakfast we depart for our mystery tour.

Day 4: After a leisurely breakfast, we make our return journey with suitable comfort breaks en route to arrive home approximately late afternoon.

*Itineraries can be subject to change due to unforeseen circumstances.

DATES

Friday 1st to Monday 4th March

INCLUSIONS

✓ Luxury executive coach travel
✓ 3 nights dinner, bed
& breakfast

✓ Welcome tea/coffee on arrival

✓ 1 nights entertainment
✓ Porterage

✓ Excursions as detailed

BASIS

Dinner, Bed & Breakfast 3-star hotel

SUPPLEMENTS

Single supplement £66pp Limited availability Sea View £25pp per night





Warners Heythrop Park

Heythrop Park Hotel is situated in over 440 acres of the charming Oxfordshire countryside and is the latest addition to the Warner Leisure Hotels. Inspired by an Italian palazzo, this Grade II* listed building features lofty arches, columns and a stylish interior. You will find a choice of three restaurants, a selection of lounge areas and two entertainment venues. There is also a spa and an 18-hole golf course. All the comfortable en suite rooms are equipped with Wi-Fi, TV, hairdryer and hospitality tray. Some rooms benefit from lift access.

ITINERARY

Day 1: Departing our local area we journey south to Moreton-in-Marsh where we have a break for lunch before arriving at Heythrop Park for our stay.

Day 2: Departing the hotel after a leisurely breakfast we travel to the city of Oxford, which is home to a world-famous university, established in the 12th century. Oxford is a delight to visit, with all the high street shops, gift and antique shops and many contemporary bars and restaurants. Explore the honeygolds building, dream spires and a riverside setting, which is just part of Oxford's unique charm. Continuing our journey, we arrive in Woodstock, a historic town tucked away and a neighbour to the grand and glorious Blenheim Palace. Explore the museums, shops and galleries of this wonderful Medieval 'new town'.

Day 3: Today we journey through the Evenlode Valley via the pretty market town of Charlbury and to Witney for lunch, explore the towns unique blend of shops and cafes including the recently restored Blanket Hall & Pie Shop. Leaving Witney, we enjoy a scenic return journey to the hotel.

Day 4: Today enjoy the facilities that Heythrop Park has to offer. Day 5: Departing the hotel, we journey to Banbury, see the 'Fine Lady' from the 'Ride A Cock Horse to Banbury Cross' – the original statue destroyed in the late

DATES

Monday 11th to Friday 15th March

INCLUSIONS

✓ Luxury executive coach travel
✓ 4 nights dinner, bed
& breakfast

✓ Use of hotel leisure facilities (some extra charges may apply)

✓ Full programme of evening entertainment

✓ Excursions as detailed

BASIS

Dinner, Bed & Breakfast

SUPPLEMENTS

Single supplement Nil Limited availability Deluxe upgrade on a twin/double £25pp

1500's but a replacement erected in 1859 still stands today. Enjoy the charming streets and historic buildings as well as new developments such as the Castle Quay Shopping Centre in the Oxford Canal area. Departing Banbury, we make our return journey with suitable comfort breaks en route, to arrive home late afternoon.

*Itineraries can be subject to change due to unforeseen circumstances.



Classical Bath

Located in the heart of Bath, the Hampton by Hilton hotel is within a 5-minute walk from a number of famous attractions, including Bath Abbey and the Roman Bath and Pump Room, as well as the city's many restaurants, bars and shops. All en suite bedrooms are stylish with colourful décor and contemporary art and furnishings and are equipped with TV, hairdryer and hospitality tray. The open plan reception area offers a bar and comfortable seating and the restaurant features the same vibrant, trendy décor seen throughout the hotel. A Lift serves all floors.

ITINERARY

Day 1: Departing from our local area we journey into the Cotswolds, where we have a break for lunch in Cirencester. Leaving Cirencester, we travel via Tetbury to Bath and our hotel.

Day 2: Today is a free day in Bath to explore the many attractions. Visit the ancient Roman Baths, the oldest and most renowned of the city's historic attractions or enjoy the architectural splendour of the iconic Royal Crescent, majestic Abbey and Pulteney Bridge. Bath also has a remarkable collection of galleries and museums, including a museum of Jane Austen's life. Day 3: Departing the hotel after breakfast we journey to Gloucester, where time is available to explore the historic cathedral, docks or spend time browsing the many shops. Leaving Gloucester we continue our journey home, to arrive late afternoon.

DATES

Sunday 24th to Tuesday 26th March

INCLUSIONS

- ✓ Luxury executive coach travel
- ✓ 2 nights dinner, bed & American-style buffet breakfast
 - ✓ Tea/coffee after dinner
 ✓ Porterage
 - ✓ Excursions as detailed

BASIS

Dinner, Bed & Breakfast 4-star hotel

SUPPLEMENTS

Single supplement £90pp Limited availability

*Itineraries can be subject to change due to unforeseen circumstances.





Ribble Valley Experience

Most of Ribble Valley is designated an area of Outstanding Natural Beauty, from the River Ribble to the Bowlands Fells, the area is the perfect destination for immersing yourself in stunning scenery.

The Foxfields Country Hotel is a 3-star with en suite bath and shower, flat screen TV, hairdryer, trouser press, hospitality tray and free Wi-Fi. Facilities at the hotel include indoor pool, sauna, steam room and small gym. Please note the hotel does not have a lift. Ground floor rooms and upgrades are available on request.

ITINERARY

Day 1: Departing from our local area we journey into Lancashire with a comfort break en route before arriving at Samlesbury Hall. Explore this beautiful historic stately home and enjoy lunch prior to arriving at the Foxfields Country Hotel for our stay.

Day 2: Today we enjoy a Ribble Valley tour as we journey to the ancient market town of Clitheroe, which is well known for its specialist shops and imposing 12th Century Norman Castle that towers over the town and is now home to a museum. Free time is available here before travelling to Colne. Explore this quirky town, dubbed as 'Lancashire's Capital of Cool' with its independent businesses, that are perfect for gifts and household interiors.

Day 3: Departing the hotel after breakfast we journey to Settle for our included return train journey to Carlisle. The Settle to Carlisle railway is one of the world's greatest rail journeys. It carves its way through the magnificent landscape of the Yorkshire Dales and then descends to Cumbria's lush green Eden Valley with its views of the Pennines and Lakeland Fells. Arriving in Carlisle we have free time to explore, before our return train journey to Settle where the coach will meet us to travel back to the hotel. Day 4: Today we have a scenic drive

Day 4: Today we have a scenic drive to Barton Grange Garden Centre, an award-winning gardening and lifestyle destination set in the beautiful Lancashire countryside, renowned for their beautiful home and garden displays with stunning array of houseplants, unique gifts and stylish homeware. In the afternoon we have a cruise along

DATES

Sunday 31st March to Thursday 4th April

INCLUSIONS

- ✓ Luxury executive coach travel✓ 4 nights dinner, bed
 - & breakfast
 - ✓ Visit to Samlesbury Hall
 - ✓ Return Train Journey Settle to Carlisle
 - ✓ Canal Cruise and lunch✓ Porterage
 - ✓ Excursions as detailed

BASIS

Dinner, Bed & Breakfast 3-star hotel

SUPPLEMENTS

Single supplement £160pp Limited availability



the Lancaster Canal whilst enjoying a light lunch of sandwiches and scones, with tea/coffee included onboard prior to returning to the hotel.

Day 5: Departing the hotel after breakfast we make our return journey, with suitable comfort breaks en route, to arrive home approximately late afternoon.

*Itineraries can be subject to change due to unforeseen circumstances.



Elegant Eastbourne

Situated on the Sussex Coast, Eastbourne is a town with grace and elegance that has something for everyone. Victorian hotels line the seafront promenade alongside the colourful gardens. There is a centrally located pier, a large range of shops in the town and the Sovereign Harbour Marina.

The Langham 4-star hotel is beautifully situated on Eastbourne's magnificent sea front with spectacular views across the bay and towards the pier. All bedrooms are en suite with TV, hairdryer and hospitality tray. A passenger lift serves all floors.

ITINERARY

Day 1: Departing our local area, we journey south with comfort breaks en route before arriving at the Langham Hotel.

Day 2: After breakfast we journey over the South Downs to Brighton, where free time is available to explore the many attractions, including the famous lanes, the British Airways i360, or soak up the atmosphere along the seafront. Leaving Brighton, we enjoy a scenic coastal drive back to the hotel.

Day 3: Departing after breakfast we journey to the picturesque town of Rye, with its cobbled streets, historical buildings, and lovely independent shops. Built on smuggled secrets and timeless tales, Rye has nooks and crannies to explore and distant views across Romney Marsh to ponder. See the remnants of Rye's smuggling past throughout the 18th and 19th Centuries, with networks of tunnels, secret passages, and hidden caves. A long-time favourite with poets, artists and craftspeople, Rye is a unique, stunning, and inspirational town.

DATES

Friday 19th April

INCLUSIONS

- ✓ Luxury executive coach travel ✓ 4 nights dinner, bed & breakfast
 - ✓ Excursions as detailed

BASIS

Dinner, Bed & Breakfast 4-star hotel

SUPPLEMENTS

Single supplement Nil Limited availability

Day 4: Today we have a free day for you to enjoy Eastbourne. Enjoy strolling along the seafront, browse the shops in the town centre or relax around the hotel.

Day 5: Departing the hotel, we make our return journey with suitable comfort breaks en route, to arrive home late afternoon.

*Itineraries can be subject to change due to unforeseen circumstances.

Monday 15th to

Day 1: Departing from our local

ITINERARY

area we journey to Dover for our mid-morning ferry crossing to Calais where we have included a main meal and one soft drink, tea/coffee or hot chocolate on the ship. On arrival in Calais, we take a scenic journey through France and into Belgium to the charming little town of Poperinge with its main square, restaurants, bars and cafes, where free time is available before arriving at the Ariane Hotel in Ypres

Springtime in Belgium

recommend a visit to the Flanders Field Museum.

Ypres is a thriving historic town, enjoy the beautiful square that is

modern air-conditioned en suite rooms equipped with a TV, Wi-Fi,

with seasonal ingredients. The Menin Gate, where the Last Post is

The Ariane is a family-run hotel centrally situated in Ypres, offering

minibar, a Nespresso coffee machine and tea facilities. There is a lift to

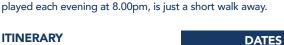
all floors. The restaurant serves modern international dishes prepared

surrounded by delightful shops, cafes and restaurants, we also

Day 2: Today is a free day in Ypres to visit the award winning market which is held in the square, and explore the many attractions. In the afternoon for those who wish, there will be a coach tour of the British and Commonwealth Cemeteries.

Day 3: Today after a leisurely breakfast we journey to Brugge, known for its picturesque streets and stunning architecture. Enjoy its many attractions which can include a boat cruise, horse and carriage ride and so much more.

Day 4: After breakfast, we make our way to Calais calling at the Belgian Chocolate Factory en route



Friday 26th to Monday 29th April

INCLUSIONS

- ✓ Luxury executive coach travel
- ✓ 3 nights bed & breakfast
 - ✓ Ferry crossings
 - ✓ 2 meals including tea/coffee on ferry
- City tax Excursions as detailed

BASIS

Bed & Breakfast 4-star hotel

SUPPLEMENTS

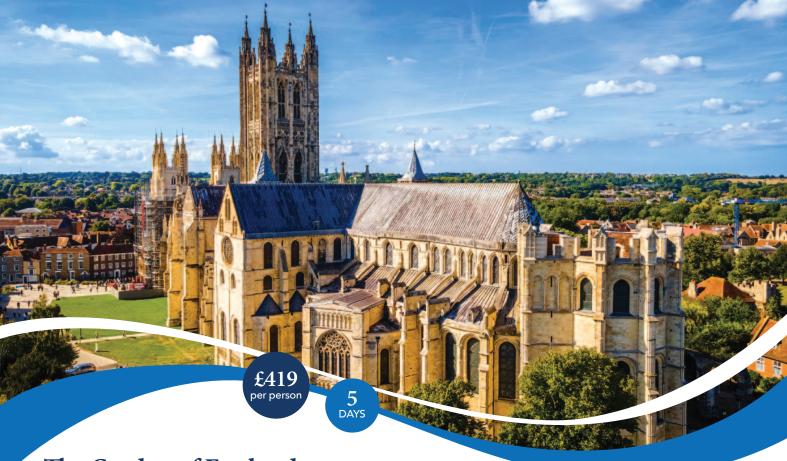
Single supplement £186pp Limited availability

to Calais before boarding the ship where we have included a meal on board. On disembarking in Dover, we continue our journey home to arrive early evening.

*Itineraries can be subject to change due to unforeseen circumstances







The Garden of England

Discover Faversham, located in the heart of the Garden of England, the oldest market town in Kent and recorded in the Domesday Book, is bursting with history and located on a winding creek. With an amazing array of independent shops, captivating places to visit, walking and a reputation for fine foods, Faversham is the perfect place to unwind and enjoy a short break.

A hidden gem surrounded by parkland in Kent, The Judds Folly Hotel, is a scenic getaway in peaceful surroundings, a country retreat on the outskirts of the Kent market town of Faversham. Tastefully decorated boutique accommodation mixes modern flair with traditional fittings dating back to the original building of 1680. Individually styled bedrooms, many of which enjoy beautiful views of the parkland, deluxe rooms and suites available on request with supplement. Each en suite room is bright and airy, with Freeview TV, a hospitality tray and Wi-Fi.

ITINERARY

Day 1: Departing our local area we journey to Rochester, for free time before arriving in Faversham and the Judd's Folly Hotel. Day 2: Today after breakfast we journey to historic Canterbury, where the skyline is dominated by the stunning cathedral. Wander the winding streets and browse the shops before departing for our coastal drive to Herne Bay and Whitstable before returning to the hotel.

Day 3: Departing after breakfast we journey to Hythe, where free time is available to explore this market town before we board the train at Hythe station to Dungeness, set against the backdrop of some of Kent's most picturesque countryside is what makes a journey on the Romney, Hythe & Dymchurch Railway a totally unique experience. The coach will meet us at Dungeness for our scenic return journey to the hotel through the Romney Marsh's pretty villages and rolling countryside.

narrow lanes, which rise from the valley to emerge into the beautiful open space of Chilham square. Surrounding this medieval gem are timber framed houses of Tudor origin, the 16th century church and the imposing Chilham Castle, with its exceptional views across the Stour Valley. Leaving Chilham we return to Faversham for free time to explore. Day 5: Departing the hotel after breakfast, we travel to Cambridge for free time and lunch, before making our return journey to arrive home approximately late afternoon.

*Itineraries can be subject to change due to unforeseen circumstances.

Day 4: Departing the hotel after

charm, this Kentish village lies high

above the valley of the River Stour

in the picturesque Kent Downs.

An incredibly ancient spot, with

breakfast we visit Chilham,

renowned for its beauty and

DATES

Monday 6th to Friday 10th May

INCLUSIONS

- ✓ Luxury executive coach travel
- ✓ 4 nights dinner, bed & breakfast
- ✓ Hythe Railway journey
- ✓ Excursions as detailed

BASIS

Dinner, Bed & Breakfast 3-star hotel

SUPPLEMENTS

Single supplement £28pp Limited availability







& the Causeway Coast

The County of Donegal is made up of castles, rugged coastlines and mountains, it is a unspoilt splendour, where stark peaks and sweeping beaches bask in glorious sunshine.

The 4-star Clanree Hotel in Letterkenny is in a perfect location for our tour, it features classically styled rooms, restaurant, bar and a relaxing leisure club, including gym, pool, jacuzzi, steam room and sauna.

All bedrooms are en suite and have TV, telephone and hospitality tray. A lift serves all floors.

ITINERARY

Day 1: Departing from our local area, we journey to the Scottish port of Cairnryan, with suitable comfort breaks en route where we board the ferry for our afternoon crossing to Belfast. On disembarking in Belfast, we continue to the Ballygally Castle Hotel, overlooking the golden sands of Ballygally Bay, for our overnight stay and evening meal. Day 2: Departing after breakfast we journey around the beautiful Antrim Coast, for you to enjoy the stunning scenery, before arriving

at the Giants Causeway Visitor Experience. With its remote glens, sheer cliffs, tiny fishing villages, pristine beaches and colourful history, the Antrim Coast is one of the world's more stunning coastlines. The Giants Causeway is steeped in myths and legend and is set in spectacular dynamic coastal landscape. They say the Giants Causeway was the stomping ground of giant Finn McCool, who lived in these parts nearly two thousand years ago, discover the story and experience the science at the visitor centre. Departing the Visitor Centre we journey to



Coleraine, where we board the train for "one of the most beautiful rail journeys in the world" as described by Michael Pailn.
The train runs alongside golden beaches with ocean views that extend beyond belief, at the same time, you will travel through one of Ireland's longest tunnels beneath the Mussenden Temple. Re-joining our coach, we journey to the 4-star Clanree Hotel for our mainstay accommodation.

Day 3: After breakfast, a local guide will join us on the coach as we journey to Malin Head, the northernmost point of Ireland before travelling to Derry, where we have a gentle walking tour. Situated on the banks of the River Foyle, Derry also named the Walled City, is the only walled city in Europe with its surrounding wall still completely intact, explore its history and culture, and take in

Day 4: After breakfast we journey to Donegal for you to see the sights. Ideally situated near the mouth of Donegal Bay, Donegal town boasts a panoramic backdrop provided by the Blue Stack Mountains, a stately castle, a friendly population and an array of hotels and restaurants fit for every traveller and every taste. In the afternoon for those who wish, there is an opportunity of a 90-minute boat cruise of Donegal Bay on the famous Waterbus, where we can view the seal colony on Seal Island and Donegal Bay's many small islands with full commentary (extra cost*).

Day 5: After breakfast we depart Letterkenny and travel through the

DATES

Sunday 12th to Friday 17th May

INCLUSIONS

- ✓ Luxury executive coach travel
- ✓ 5 nights dinner, bed & breakfast
- ✓ Tea/coffee after dinner✓ Giants Causeway Visitor
- Centre

 One way train from
- Coleraine to Derry
- ✓ Guided walking tour of Derry
- ✓ Local guide to Malin Head✓ Excursions as detailed

BASIS

Dinner, Bed & Breakfast 4-star hotel

SUPPLEMENTS

Single supplement £148pp Limited availability

tranquil Irish countryside to our overnight Hotel.

Day 6: Sadly, we bid farewell to Ireland and travel to the port of Dublin for an early sailing to Holyhead. Due to the early start, we have included a late breakfast/brunch as you cruise over the Irish Sea. On disembarking at Holyhead, we continue our journey with an adequate comfort break to arrive home early evening.

*Itineraries can be subject to change due to unforeseen circumstances.



Potters Resorts Five Lakes Bank Holiday Long Weekend

Five Lakes Resort is the UK's newest all-inclusive resort set in 320 acres of glorious Essex countryside and is the perfect place for adults to relax and unwind. There is always something to do as Potters have a full daytime activity programme, with games, quizzes, singing, dancing and many more activities to choose from, not to mention the world class bowls facilities on offer. Enjoy the magnificent evening entertainment, provided in the stunning Atlas Theatre, where the Potters Theatre Company perform great shows along with star cabaret acts, big bands and comedians.

Enjoy the indoor pool and spa and two 18-hole golf courses, the health club, which includes a sauna, steam room, spa bath and well-equipped gym.

The large bedrooms feature bathrooms with baths, showers and toiletries, TV and hospitality tray. Upgraded rooms may be available at an extra supplementary charge.

ITINERARY

Day 1: Departing from our local area we journey to Bury St. Edmunds where we make a break for lunch prior to arriving at the hotel.

Day 2: Today is a day at leisure to use all the facilities at the hotel.

Day 3: Today is another day of leisure to enjoy all the facilities at the hotel, or if you wish join us on a morning tour to Maldon and Tiptree.

Day 4: Departing the hotel after breakfast, we make our homeward journey with suitable comfort breaks en route to arrive late afternoon.

*Itineraries can be subject to change due to unforeseen circumstances.



DATES

Friday 24th to Monday 27th May

INCLUSIONS

- ✓ Luxury executive coach travel
- ✓ 3 nights accommodation on dinner, bed, breakfast & lunch basis
- ✓ Drinks inclusive throughout your stay (restrictions may apply)
 - ✓ Full programme of daytime/evening activities
- ✓ Use of resort leisure facilities (some extra charges may apply)
 - ✓ Excellent evening entertainment
 - ✓ Upgraded rooms may be available on request at a supplementary charge
 - ✓ Excursions as detailed

BASIS

All inclusive

SUPPLEMENTS

Single supplement £100pp Limited availability



Our Day Excursions

From river cruises, historic houses and gardens, sightseeing and coastal tours, pretty villages, city shopping, theatre shows and musicals including Thursford, movies at the nostalgic Kinema in the Woods, classic afternoon teas, and carvery meals — we are sure there is something to suit everyone.

Our Day Excursions are planned throughout the year, so do keep checking our website, Facebook page and emails, or pop in to see us at our office to pick up our latest leaflet.

If you would like to join our email mailing list to receive information on our day excursions, please contact our office with your details.











Discovering Northumbria

With a city centre boasting some of England's finest Georgian architecture, Newcastle is a hub for shopping, from the independent stores and quirky shops of Grainger Town to the latest big brand names of Eldon Square.

The Copthorne Hotel, is located just a short walk from the centre, in one of the finest locations in Newcastle, on the banks of the River Tyne and offers guests lovely riverside views.

All the en suite bedrooms are equipped with satellite television and hospitality tray. A lift serves all floors.

ITINERARY

Day 1: Departing from our local area we journey north to Durham where we have a break for lunch before arriving in Newcastle and the Copthorne Hotel for our stay, where a welcome drink of tea/coffee and biscuits awaits us. Day 2: Today we journey through Corbridge to Hexham where we make a break for lunch. After lunch we make a scenic journey through the Slaley Forest to Blanchland where we make a break, after which we journey round the Derwent Reservoir prior to returning to the hotel.



Day 3: Today we spend our day in Newcastle where we have included a city tour with Blue Badge guide to see all the sights. After the city tour, free time is available for you to do as you please. For those not wishing to spend time in Newcastle, in the afternoon there will be an opportunity to travel to the lovely resort of Tynemouth, where we make a break before returning to the hotel.

Day 4: Today we journey north for our scenic drive to Cragside House and Gardens (National Trust Property extra cost for non members), near Rothbury. Cragside was Britain's original smart home filled with Victorian gadgets for modern living. Free time will be available here to explore the house and gardens and for you to enjoy lunch.

Day 5: Departing the hotel after a leisurely breakfast, we make our return journey with suitable comfort breaks en route to arrive home late afternoon.

*Itineraries can be subject to change due to unforeseen circumstances.

**If you are a National Trust member, please confirm this at the time of booking and bring your membership card with you when you travel.

DATES

Monday 3rd to Friday 7th June

INCLUSIONS

- ✓ Luxury executive coach travel
- ✓ 4 nights dinner, bed & breakfast
- ✓ Welcome tea/coffee and biscuits on arrival
- ✓ Tea/coffee after dinner✓ Porterage
- ✓ Guided Tour of Newcastle with Blue Badge Guide
 - ✓ Excursions as detailed

BASIS

Dinner, Bed & Breakfast 4-star hotel

SUPPLEMENTS

Single supplement £80pp Limited availability





Magical Maggiore, Trains & Boats

Lake Maggiore is an idyllic retreat where magnificent mountains plunge to the lakeside and grand villas lie secluded behind the palm trees and lush gardens.

Our base is in the stylish resort of Stresa within sight of the Borromean Islands. The 4-star Astoria Hotel in Stresa is excellently located on the promenade and just a few minutes stroll from the centre. The hotel is comfortably furnished with spacious public areas; the main restaurant is attractive and overlooks the lake and its islands. All the bedrooms are en suite with air conditioning, bathtub or shower, hairdryer, fridge, TV and internet wireless connection. The hotel has a heated outdoor pool, panoramic solarium with whirlpool and fitness room. Guaranteed lake view rooms are available at a supplement. There is a lift at this hotel.

ITINERARY

Day 1: Departing from our local area, we journey to Folkestone for our Eurotunnel crossing to Calais. On arrival in Calais, we journey to the Mercure Hotel in Saarbrucken for our overnight stay for dinner, bed and breakfast and welcome drink. Day 2: Departing Saarbrucken, we continue south through the Vosges mountains to Switzerland, driving through the Alps to St. Gotthard Pass and so on to the Astoria Hotel in Lake Maggiore.

Day 3: Today we explore the Borromean Islands. We board our boat to visit Isola Bella island, the most admired of the three islands and housing the beautiful palace and gardens. After free time here, we visit Isola dei Pescatori, the Fisherman's island, prior to returning to the hotel.

Day 4: A free day at leisure to explore the beautiful town of Stresa. Day 5: Possibly the highlight of our tour, departing Stresa on the Lake Maggiore Express to Domodossola. We then transfer you to the scenic high level railway the 'Centovalli'. This 60 Kilometer long track leads across dizzying heights of viaducts, past deep ravines and thundering waterfalls, through sunlight chestnut

forests and fertile vineyards, tunnels and hairpin bends. The train takes approximately 2 hours and brings us to Locarno, a bustling town on the Swiss shores of Lake Maggiore. Free time is available here to relax, have lunch and explore this lovely town before our departure by boat from this Swiss corner of the lake back to Stresa. The boat cruise is approximately two and a half hours, relax and enjoy the wonderful scenery whilst on board, prior to arriving back in Stresa.

Day 6: Today we visit one of the smaller and lesser-known lakes of Italy, Lake Orta. The lakeside town of Orta San Giulio is a real gem dating back to Roman times. Its medieval and baroque architecture and colourful frescoes reflect its relatively peaceful and past

prosperity. The main square Piazza Motta is on the banks of the lake. Free time is available here, you can wander through the idyllic medieval streets and laneways with its many bars and restaurants. As you gaze across the water, you can't help but notice Isola San Giulio in the distance. There will be an opportunity, for those who wish to take a boat cruise to San Giulio Island within the lake which has some very picturesque buildings and takes its name from a local saint who lived here in the 4th century. A truly magical experience before returning to the hotel. Day 7: Today is a free day at leisure

to enjoy the hotel facilities or the sights and history of Stresa.

Day 8: Sadly, we say goodbye to Stresa and make our return journey through scenic Switzerland, France and so on to our overnight stay at the Mercure Hotel in Saarbrucken for dinner, bed and breakfast and welcome drink.

Day 9: Departing Saarbrucken, we journey through Luxembourg, Belgium and France with suitable comfort breaks en route before arriving in Calais for our Eurotunnel crossing to Folkestone. On arrival in Folkestone we continue our homeward journey to arrive mid evening.

DATES

Monday 10th to Tuesday 18th June

INCLUSIONS

- ✓ Luxury executive coach travel
 ✓ 8 nights dinner, bed
 & breakfast
 - ✓ Return Channel crossing
 ✓ Welcome drink at overnight hotel
- ✓ Tea/coffee at overnight hotel
- ✓ Welcome drink of Spumante on arrival at Astoria Hotel
 - ✓ Tea/coffee after dinner at
 Astoria Hotel
- ✓ Porterage at Astoria Hotel✓ Use of leisure facilities
- ✓ One way rail journey on the Lake Marjorie Express Train (Stresa to Domodossola)
 - ✓ One way rail journey on the Centovalli Train (Domodossola to Lacarno)
 - ✓ One way boat trip (Lacarno to Stresa) ✓ City tax
 - ✓ Excursions as detailed

BASIS

Dinner, Bed & Breakfast 4-star hotel

SUPPLEMENTS

Single supplement £200pp
Limited availability
All single rooms are double
for sole occupancy
Supplement for Lake View
£138 per room



^{*}Itineraries can be subject to change due to unforeseen circumstances



Classic English Riviera

In the heart of the English Riviera is the buzzing seaside town of Torquay, famous for its sandy beaches, family attractions and genteel Victorian appearance. The town's Victorian buildings remain a large part of its charm, as does the elegant seafront, which is lined with palm trees, the Italian style white villas perched on the surrounding hillsides and the yachts moored in the modern marina, all creating a truly continental atmosphere.

The Livermead Cliff is a privately owned seafront hotel on Torquay's waters edge with stunning sea views over Torbay. The hotel is in a prime location with direct and private access to the beach and a level walk to Torquay and its Marina. This Torquay hotel offers the highest standards of care and service and is perfect for exploring Torquay, Torbay and the surrounding areas. All rooms have en suite bathrooms, large HD flat screen TV's with digital Freeview channels, free Wi-Fi and hairdryer. A lift serves both floors.

ITINERARY

Day 1: Departing our local area we travel south with adequate comfort breaks en route to arrive at the Livermead Cliff Hotel.

Day 2: Today is a free day to explore Torquay, or if you prefer join us for a pretty walking tour to Cockington. Many villages lay claim to being 'picturesque', but the village of Cockington is the real deal. Take a walk back in time along Cockington's narrow lanes, lined with thatched houses with their colour washed walls of stone and cobb, You'll experience a quiet



charm that is a quintessentially English with its manor house, cricket ground, thatched pub and cream teas. Everything about Cockington oozes history with many of the cottages dating back to the 16th Century and some, like the old Forge, mentioned in the Doomsday Book.

Day 3: Departing after breakfast we enjoy a full day tour of the Dartmoor National Park, including Bovey Tracey, Postbridge, Two Bridges and Princetown.

Day 4: This morning we visit Buckfast Abbey, perched in the shadow of Dartmoor and surrounded by a beautiful, wooded valley and the River Dart. At the heart of this working monastery is the Abbey Church, while the grounds are also home to a book shop, gift shop and Monastic Shop with an extraordinary selection of products made by nuns and monks. The tranquil gardens, including a lavender garden provide the perfect place to take a stroll. After our visit we journey to the fishing town of Brixham with free time available to explore and for lunch. prior to our return journey to

Torquay on the Western Lady Ferry, admiring the panoramic views of the English Riviera.

Day 5: Today we journey to Paignton to board the Dartmouth Steam Railway train for an enjoyable 30-minute journey to Kingswear, with breath-taking views of the coastline along the way. On arrival we cross the River Dart on the foot passenger ferry to Dartmouth, where we join a one hour river cruise, passing stunning scenery, including Kingswear and Dartmouth Castles, Dittisham village and the Royal Britannia Naval College.

Day 6: Today is a free day to explore Torquay.

Day 7: Departing the hotel after breakfast, we make our return journey with suitable comfort breaks en route to arrive home approximately late afternoon.

*Itineraries can be subject to change due to unforeseen circumstances.

DATES

Saturday 22nd to Friday 28th June

INCLUSIONS

- ✓ Luxury executive coach travel
 - ✓ 6 nights dinner, bed
 & breakfast
 - ✓ Tea/coffee after dinner
 - ✓ Western Lady Cruise
 ✓ Dartmouth Steam
 - Railway and Cruise
 - ✓ Excursions as detailed

BASIS

Dinner, Bed & Breakfast 3-star hotel

SUPPLEMENTS

Single supplement Nil Limited availability Sea View £10pp per night on request





The Beautiful Suffolk Villages & Coastline

Surrounded by beautiful peaceful countryside and set in 120 acres of stunning historic parkland, Ufford Park Woodbridge Hotel Golf and Spa, is one of Suffolk's hidden gems.

Boasting elegant and modern accommodation, an award-winning golf course, driving range, thermal suite day spa, indoor pool and gym, bar and restaurant, there is something for everyone. All bedrooms are en suite, with TV, hair dryer and hospitality tray. Please note there is no lift, however ground floor rooms are available.

ITINERARY

Day 1: Departing from our local area we journey to the picturesque market town of Bury St. Edmunds with its breath-taking cathedral, fascinating Abbey ruins and shopping centre. It is here where we make a break for lunch prior to arriving at the hotel.

Day 2: We spend the morning in the attractive riverside town of Woodbridge, where the pedestrianised town centre makes for a relaxing morning of shopping and exploring. This afternoon we head to The Suffolk Punch Trust, where a guided tour, tractor and trailer ride around the site and introductory talk are included. The Suffolk Punch Trust aims to protect

the rare breed of Suffolk Punch Horse, as well as other interesting locally-bred rare breeds.

Day 3: A scenic day as we journey through the chocolate box villages of the region, which includes Clare, Cavendish and the charming village of Long Melford; known for its shops, galleries and Suffolk inns. Finally we travel to Lavenham, voted one of Britain's finest preserved villages, where free time is available.

Day 4: Departing the hotel, we explore the 50 mile stretch of heritage coastline and an area of natural outstanding beauty, before making our first break at Aldeburgh, one of Suffolk's pretty coastal resorts where free time is available. Continuing to

Thorpeness, we see the old water tower known as 'The House in the Clouds', before travelling to Leiston and to the pretty resort of Southwold and its famous pier. **Day 5:** After a leisurely breakfast, we make our return journey with suitable comfort breaks en route to arrive home approximately late afternoon.

*Itineraries can be subject to change due to unforeseen circumstances.



DATES

Monday 1st to Friday 5th July

INCLUSIONS

- ✓ Luxury executive coach travel
 ✓ 4 nights dinner, bed
 & breakfast
 - ✓ Tea/coffee on arrival
 ✓ The Suffolk Punch
 - ✓ Use of leisure facilities
 ✓ Porterage
 - ✓ Excursions as detailed

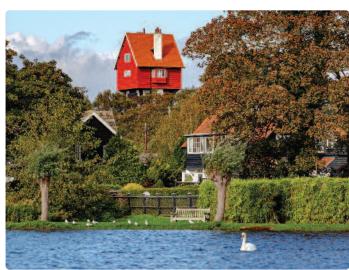
BASIS

Dinner, Bed & Breakfast 3-star hotel

SUPPLEMENTS

Single supplement £112pp Limited availability







Cardigan Bay

Cardigan Bay is situated on the Pembrokeshire Heritage Coastline, with its beautiful landscapes, rich heritage, wonderful wildlife and fantastic positioning.

The Cliff Hotel & Spa is located on the coast of Cardigan Bay overlooking Poppit Sands and Cardigan Island, with excellent spa facilities you can unwind and enjoy the serenity that the hotel & spa provides all set in a breath-taking coastal location. There is a 9-hole golf course and health spa with a swimming pool, steam room and gymnasium. All bedrooms are en suite with TV and hospitality tray. A lift serves all floors.

ITINERARY

Day 1: Departing our local area, we journey to Welshpool, where free time is available for lunch prior to arriving at the Cliff Hotel & Spa. Day 2: Departing the hotel we journey along the beautiful Cardigan Bay coastline to Aberystwyth where we make a break, before our included return journey on the Vale of Rhiddal Steam Railway to Devil's Bridge. See the countryside change as you

travel through wide open fields and meadows, woodland and rugged mountain scenery. The narrow track gauge allows the railway to follow the contours of the terrain with many sharp curves and steep gradients which add to the railway's charm. Listen to the sound of a powerful narrow gauge steam locomotive working hard to climb 700ft (200m) during the 12 miles from Aberystwyth to Devil's Bridge. Birds of prey such as Red Kite and Buzzards are regularly seen soaring



Day 3: Departing the hotel we make our journey through the Pembrokeshire National Park and the Preseli Hills to Haverfordwest, a market town full of history, continuing to Roch and Newgale with breath-taking views over St. Brides Bay to Skomer and Ramsey Island before arriving at St. Davids, the smallest Cathedral City in Britain, and the shrine of Wales' Patron Saint, it is here where free time is available.

Day 4: Today we have a leisurely journey through the picturesque Teifi River Valley to Cenarth, famous for its waterfalls, salmon leap and National Coracle Centre where we make a break, before continuing to the pretty Welsh market town of Cardigan.

Day 5: Departing the hotel, our journey takes us to Bwlch Nant yr Arian Visitor Centre, well-known for its long-established tradition of daily feeding of red kites, where we make a break before continuing our homeward journey with a suitable stop for lunch.

*Itineraries can be subject to change due to unforeseen circumstances.

DATES

Monday 15th to Friday 19th July

INCLUSIONS

- ✓ Luxury executive coach travel ✓ 4 nights dinner, bed & breakfast
 - ✓ Rheidol Steam Railway
 - ✓ Welcome tea/coffee & Biscuits on arrival
 - ✓ Tea/coffee after dinner
- ✓ 1hr use per day of leisure facilities
- ✓ Live musical entertainment on 1 night
- ✓ In-house activities on 2 nights ✓ Porterage
 - ✓ Excursions as detailed

BASIS

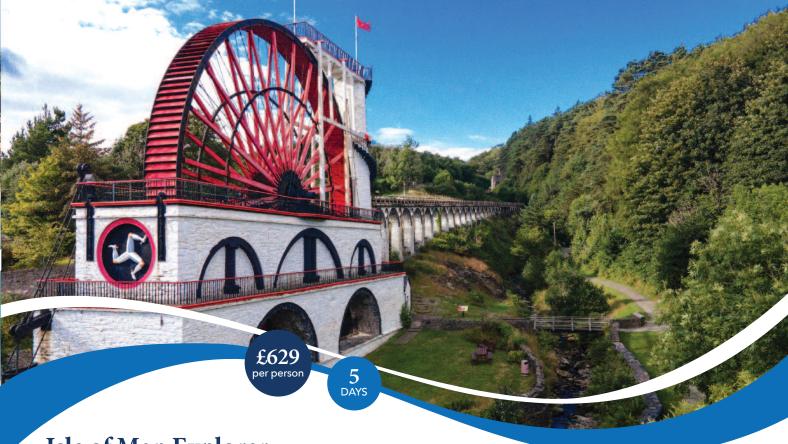
Dinner, Bed & Breakfast 4-star hotel

SUPPLEMENTS

Single supplement Nil Limited availability Additional supplement for Sea View £72 per room







Isle of Man Explorer

Douglas, since 1869 has been the Isle of Man's capital and the main tourist and commercial centre. The town has a 2-mile long promenade, lots of tourist attractions and there are numerous shops to browse around. Why not take a ride along the promenade on the world's oldest horse-drawn trams or visit the Villa Marina and Gardens and the Manx Museum which are all well worth a visit.

Situated in the heart of Douglas, the Empress Hotel commands a prime location on the Victorian Promenade overlooking Douglas Bay and a short walk from the town centre. All bedrooms are en suite with TV, hairdryer, free Wi-Fi, telephone, tea/coffee maker and are served by a lift. The hotel also features a leisure centre.

ITINERARY

Day 1: Departing from our local area, we journey to Heysham where we board the ferry for our afternoon crossing to Douglas on the Isle of Man. On disembarking in Douglas we continue to the hotel.

Day 2: After breakfast, we travel on the steam train from Douglas to Port Erin, before our journey takes

us down to the Calf of Man for lunch. After lunch we make a break at Cregneash, an old traditional Manx Village with its many thatched cottages. We continue to Port St. Mary and on to Castletown prior to returning to the hotel.

Day 3: Today we travel for our coastal ride from Derby Castle, Douglas on the Manx Electric tram to Laxey, where we see the



famous Laxey Wheel, before boarding the Snaefell mountain railway, a unique return journey which takes us to the highest point of the island. We continue our coastal journey on the Manx Electric tram to Ramsey, where free time is available. Departing Ramsey, we have views of the Point of Ayre as we join the famous T.T. circuit to complete our wonderful touring day. Day 4: Today we journey to Tynwald to visit a site of the Manx Parliament, before continuing to Peel, famous for its Cathedral, House of Manannan and the famous kippers. We return to the hotel via Douglas Head view point. Day 5: Today we depart Douglas for our morning crossing to Heysham. On disembarking we continue our homeward journey to arrive home late afternoon

*Itineraries can be subject to change due to unforeseen circumstances.

DATES

Monday 22nd to Friday 26th July

INCLUSIONS

- ✓ Luxury executive coach travel
 ✓ 4 nights dinner, bed
 & breakfast
 - ✓ Tea/coffee after dinner
 - ✓ Snaefell Mountain Railway
 - ✓ Isle of Man Steam Train✓ Manx Electric Tram
 - ✓ Entrance to Cregneash
 - ✓ Excursions as detailed

BASIS

Dinner, Bed & Breakfast 4-star hotel

SUPPLEMENTS

Single supplement £56pp Limited availability





Main & Magnificent Rhine

Discover the beauty of Germany on this leisurely cruise, which combines three rivers - the enchantments of the Rhine, the grace of the Moselle and the charm of the Main. Prepare to be captivated by the enchanting allure of fairy tale castles, soak up the ambiance of picturesque squares, and marvel at the breath-taking scenery as we glide from port to port. Enjoy the comfort of MS Gérard Schmitter, where the attentive captain and crew will take care of your every need.

The MS Gérard Schmitter is an intimate sized Premium ship, with 87 cabins spread over three decks. Inside your cabin unwind in comfort, all cabins are en suite with satellite TV, a safe, air conditioning and hairdryer. Located on the middle deck is the restaurant, where all meals are served during the cruise, offering delicate cuisine in a refined setting, where large windows allow guests to fully enjoy the panorama. On this same deck is also the lounge / bar with a dance floor, some evenings, the dance floor comes to life with music, folk groups or singers and variety evenings, where the crew members reveal their hidden talents are also provided! And not forgetting the gala evening. Enjoy the sun deck, an ideal place to relax and admire the landscapes whilst enjoying a drink, passengers can enjoy comfortable sun loungers, as well as a large, shaded area.

During the day, if you wish you can choose to go on the optional shore excursions led by knowledgeable cruise staff and local guides, which can be booked and paid for on board the ship.

ITINERARY

Day 1: Departing from our local area we journey to Dover for our ferry crossing to Calais. From Calais, we journey to our overnight hotel in Reims, for Dinner, Bed & Breakfast. Day 2: Departing after breakfast we journey to Strasbourg where free time is available to explore before we join the MS Gérard Schmitter for our all inclusive

7 day river cruise. Boarding commences at 6pm and after settling into your cabin, you can meet the crew and enjoy a welcome cocktail. This evening the ship will sail through the night. Day 3: A day in Frankfurt, organise if you wish an optional excursion or relax and enjoy the tranquillity with a day at leisure on board the ship. This evening the ship will sail through the night.



Day 4: Today enjoy free time in Cochem, a charming pretty town overlooked by an imposing fairy tale castle. Rising high above the town, the castle's many spires and walls stand out against the green trees. Explore the old town, made up of quaint squares, winding alleys, half-timbered buildings and imposing town gates. Day 5: During the morning we cruise along the Moselle and arrive in Koblenz, characterised by cosy wine taverns, narrow alleyways, romantic spots and a genuinely welcoming atmosphere. In the afternoon, enjoy exploring the old city in the company of a hostess. Day 6: In the morning we sail to Rüdesheim one of the Rhine's most famous riverside towns. Enjoy some sightseeing by the little road train or visit Siegfried's Mechanical Music Museum, explore the bustling streets, including the famous Drosselgasse, which is lined with traditional bars. Day 7: In the morning we sail towards Mannheim, often called the "City of Inventions" because of the automobile, the bicycle and the tractor. Free time is available here to explore this city, which impresses with a host of architectural treasures, including the Baroque Palace, historic Water Tower and an Art Nouveau square. Tonight, we enjoy the Gala evening, before sailing to Strasbourg through the night. Day 8: After breakfast we disembark in Strasbourg at 9am and re-join our coach to journey to Reims for free time and our overnight hotel for Dinner, Bed & Breakfast. Explore this city rich in history, art, and culture, indulge in the charming cafes, and vibrant atmosphere. Day 9: Departing after breakfast we journey to Calais for our ferry

crossing to Dover. On disembarking

DATES

Friday 2nd to Saturday 10th August

INCLUSIONS

✓ Luxury executive coach travel ✓ 2 nights, dinner, bed & breakfast at the overnight hotel in Reims ✓ Ferry crossings

SHIP INCLUSIONS

- ✓ 6 nights dinner, bed, lunch & breakfast
- ✓ Porterage on arrival and departure
- ✓ Captains welcome cocktail reception
- ✓ Unlimited drinks package during meals and from the bar 12.00 noon to 23.59 every day (premium brands at extra cost)
 - ✓ 4 course set meal on Gala Evening
- ✓ Free Wi-Fi in Lounge & Bar
- Entertainment and activities

BASIS

All inclusive MS Gérard Schmitter

SUPPLEMENTS

Single supplement £100pp Very limited availability Cabin upgrades available Middle deck: £150pp Upper deck: £168pp

with suitable comforts breaks to arrive home early evening.

A member of Emjay Tours will be on board throughout your cruise.

*Itineraries can be subject to change due to unforeseen circumstances



Summertime in Cornwall

Cornwall has long been famous for its climate, glorious beaches and spectacular scenery.

The Lanhydrock Hotel and Golf Club is located on the outskirts of the historic town of Bodmin. All en suite bedrooms have flat screen TV, hairdryers and hospitality tray. Ground floor rooms and walk in showers are available on request. A lift serves all floors.

ITINERARY

Day 1: Departing our local area, we travel south with suitable comfort breaks en route to the Lanhydrock Hotel and Golf Club.

Day 2: Today we enjoy our included visit to the Eden Project, dubbed as the Eighth Wonder of the World by some, a gateway into the relationships between people and plants and a fascinating insight into the story of mankind's dependence on plant life.

Day 3: Today we travel to the

Bodmin Railway for our 2 hour steam journey through scenic Cornish countryside. In the afternoon free time is available in Bodmin to visit various museums or for those who wish we could journey to the National Trust property Lanhydrock House and Garden. The house is impressive and a combination of 17th & 19th centuries. (Non-members extra cost). Day 4: Today we journey to the rugged north coastline to visit Boscastle, a tiny port with a natural harbour, set in a narrow ravine and

boasts some very attractive thatches and white-washed cottages where we make a break. Continuing our journey to Tintagel, with its dramatic sea views from the castle ruins on both the headland and island, free time is available here before our visit to Port Isaac. A traditional fishing village, Port Isaac is set amidst rugged and magnificent scenery on Cornwall's north coast, famous for the local sea shanty group called 'Fisherman's Friends' who used to sing most Friday Evenings on the 'Platt' and also was the setting for the popular TV series Doc Martin'. Free time is available here before returning to the hotel. Day 5: After breakfast we make our return journey with suitable comfort breaks en route to arrive home for approximately late afternoon.

*Itineraries can be subject to change due to unforeseen circumstances.

**If you are a National Trust member, please confirm this at the time of booking and bring your membership card with you when you travel.

DATES

Monday 19th to Friday 23rd August

INCLUSIONS

- ✓ Luxury executive coach travel
 ✓ 4 nights dinner, bed
 & breakfast
- ✓ Tea/coffee after dinner
- ✓ 2 hour Steam Railway Journey
- ✓ Entrance to the Eden Project ✓ Porterage
 - ✓ Excursions as detailed

BASIS

Dinner, Bed & Breakfast 3-star hotel

SUPPLEMENTS

Single supplement £200pp Limited availability All single rooms are Double/twin for sole use







Hampton Court & The Surrey Hills

Our hotel is situated in an area of natural outstanding beauty in Surrey. The Federation House Hotel is located in Leatherhead. The striking building features a glass façade. All en suite air conditioned bedrooms feature TV, hairdryer and hospitality tray. There is a large, modern open atrium area with a restaurant and bar as well as an air conditioned gym that guests can use free of charge.

ITINERARY

Day 1: Departing from our local area we travel to the Surrey Hills, an area of outstanding natural beauty with suitable comfort breaks en route before arriving at the hotel.

Day 2: Today we visit Hampton Court Palace, a jewel amongst English palaces. Highlights include the vast Tudor kitchens, the Great Hall and sumptuous State and

private apartments. Surrounded by beautiful gardens featuring parterres and fountains. The palace is also home to the world's oldest maze, planted over 300 years ago. After our visit we embark on a short river cruise from the palace to Kingston upon Thames, where we re-join our coach and return to the hotel.

Day 3: Today we visit Denbies Wine Estate, where we enjoy a

50 minute Vineyard Train Tour, taking in viewpoints with a recorded commentary. In the afternoon we travel to the Brooklands Museum, the birthplace of British motorsport and aviation and the home of Concorde.

Day 4: Departing the hotel we make our return journey with suitable comfort breaks en route to arrive home for approximately

*Itineraries can be subject to change due to unforeseen circumstances.

late afternoon.



DATES

Friday 30th August to Monday 2nd September

INCLUSIONS

- ✓ Luxury executive coach travel
 ✓ 3 nights dinner, bed
 & breakfast
 - ✓ Tea/coffee after dinner✓ Free use of gym
 - ✓ Hampton Court Palace
- ✓ Denbies Vineyard Train Tour
 - ✓ Glass of Denbies Sparkling Wine
 - ✓ Entrance to Brooklands Museum
 - ✓ Kingston upon Thames

 River Cruise
- ✔ Free use of leisure facilities
- ✓ Excursions as detailed

BASIS

Dinner, Bed & Breakfast 4-star hotel

SUPPLEMENTS

Single supplement £89pp Limited availability







A Taste of Southern Ireland including Kilkenny

From its vibrant city life to its rural charm and stunning coastline, Waterford city has something for everyone! It is the oldest city in Ireland and it is the perfect blend of ancient and modern, enjoy the historic streets and local atmosphere, take a walking tour or browse many local boutiques and quirky shops.

Dooley's Hotel is situated in the heart of Ireland's oldest city, Waterford, overlooking the River Suir. The 3-star, family run hotel offers guests modern and contemporary conveniences and comforts with a warm welcome and traditional Irish hospitality. With over 70 years of exceptional service, the hotel offers modern amenities combined with traditional values and charm. The en suite rooms are spacious, and beautifully appointed and include complimentary Wi-Fi, hospitality tray, hairdryer, iron, telephone.

ITINERARY

Day 1: Departing from our local area we journey through South Wales with suitable comfort breaks en route to arrive at the port in Fishguard for our afternoon crossing to Rosslare. On disembarking we continue our journey to the Dooley's Hotel, Waterford, Ireland.

Day 2: Departing the hotel after breakfast we journey to New Ross to enjoy a guided tour of the Dunbrody Famine Ship, moored on the quayside in the town, where costumed performers provide a world-class interpretation of the famine emigrant experience, providing a unique insight into the bravery and fortitude of the Irish people. Free time is available in New Ross to explore the Ros Tapestry Exhibition and shops, before re- joining the coach and our return to Waterford for free time to explore. Learn the secrets behind the treasures of Ireland's oldest city with a visit to Waterford Treasures Medieval Museum (*extra cost) or indulge in some

retail therapy in the high street stores, local boutiques and quirky shops.

Day 3: Departing after breakfast we journey to Kilkenny were we have an introduction to this well-preserved medieval town with a ride on the Kilkenny Road Train. Sit back and relax as it takes us through the narrow streets to reveal the abbey, and cathedral among other highlights. Departing Kilkenny we enjoy a scenic tour through Irish countryside before returning to the hotel.

Day 4: Departing the hotel we journey to the Heritage Narrow Gauge Railway of Waterford & Suir Valley in Bilberry, where we board the train for a one way journey along the picturesque banks of the River Suir to the famous Mount Congreve Gardens, where we make a visit. Located in the heart of County Waterford and open year-round, the worldrenowned Mount Congreve Gardens are a haven for plant and history lovers alike as well as for those simply looking to relax in nature. Boasting one of the largest

private collections of plants globally & described as 'A Great Garden of the World' the entire collection features plants from every continent.

Day 5: Sadly, we bid farewell to Ireland and travel to Rosslare Port for an early sailing to Pembroke. Due to the early start, we have included a late breakfast/brunch on board. On disembarking at Pembroke, we continue our journey with an adequate comfort break to arrive home early evening.

*Itineraries can be subject to change due to unforeseen circumstances.



DATES

Tuesday 17th to Saturday 21st September

INCLUSIONS

- ✓ Luxury executive coach travel
- ✓ 4 nights dinner, bed & breakfast
- ✓ Welcome drink on arrival
- ✓ 1 night musical entertainment
 - ✓ Tea/coffee after dinner
 ✓ Visit to Mount Congreve
 Gardens
 - ✓ One way Railway Journey
 - ✓ Dunbrody Famine Ship
 - ✓ Kilkenny Road Train
 - ✓ Porterage✓ Excursions as detailed

BASIS

Dinner, Bed & Breakfast 3-star hotel

SUPPLEMENTS

Single supplement £110pp Limited availability





Picturesque Pitlochry

Pitlochry is in the heart of the majestic landscape of the Highlands of Perthshire, considered by many to be one of the most beautiful parts of central Scotland and is an excellent base to explore our classic Scottish itinerary.

The Fishers Hotel is located in the heart of the Victorian centre of Pitlochry. All bedrooms are en suite with free Wi-Fi, TV and hospitality tray. A passenger lift serves all floors. Please note that rooms with walk in showers are available but on request only.

ITINERARY

Day 1: Departing from our local area, we journey to Scotland with suitable comfort breaks en route, to arrive at the Fishers Hotel in Pitlochry. Day 2: Today is a free day to explore this picturesque town of Pitlochry with its many interesting shops and attractions, including the famous salmon ladder. For those who wish, we can organise a whisky distillery tour at an extra cost. Day 3: Departing the hotel after

breakfast, we travel to the Cairngorm Mountain Railway, where we enjoy our included breath-taking journey on Scotland's only funicular railway, the highest in the UK reaching the Ptarmigan building at over 1,097m above sea level. Re-joining the coach, we enjoy a scenic return journey to the hotel.

Day 4: Departing the hotel, we take a spectacular scenic drive of Scotland's Lochs and Glens following the River Tay and Loch Tay

to Killin and the Falls of Dochart. Continuing our journey, we follow Loch Earn to Crieff and through the great glens of Scotland, including the Sma' Glen.

Day 5: Today we journey through the Pass of Killiecrankie to Blair Atholl and Blair Castle for our included visit. In the afternoon, we journey through Glen Errochty to Tummel Bridge, Loch Tummel and the Queens View, before returning to the hotel.

Day 6: Departing the hotel after breakfast we make our return journey, with suitable comfort breaks en route, to arrive home approximately late afternoon.

*Itineraries can be subject to change due to unforeseen circumstances.

DATES

Sunday 29th September to Friday 4th October

INCLUSIONS

- ✓ Luxury executive coach travel
- ✓ 5 nights dinner, bed & breakfast
- ✓ Tea/coffee after dinner
- ✓ 1 night entertainment
- ✓ Entrance to Blair Castle
- ✓ Journey on the Cairngorm Mountain Railway ✓ Porterage
 - ✓ Excursions as detailed

BASIS

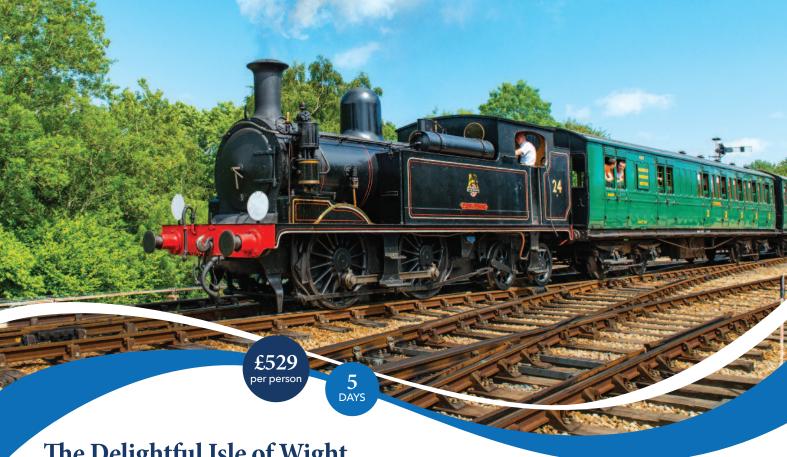
Dinner, Bed & Breakfast 3-star hotel

SUPPLEMENTS

Single supplement Nil Limited availability







The Delightful Isle of Wight

The Isle of Wight is a perfect place to enjoy a relaxing holiday, with miles of beautiful coastline, picture postcard villages and thatched cottages.

The 3-star deluxe Channel View hotel, has been a firm favourite of our customers for many years, it overlooks Shanklin Bay with delightful views from its elevated position out to sea. The hotel features a luxury heated swimming pool and sauna.

All bedrooms are en suite with TV, free Wi-Fi and hospitality tray. A passenger lift serves most floors. Due to the internal layout of the hotel, there are a few steps to all public areas and along most corridors. A lift serves most floors.

ITINERARY

Day 1: Departing our local area we journey south with suitable comfort breaks en route to the port where we board the ferry for our afternoon crossing to the Isle of Wight. After disembarking, we continue our journey to Shanklin and the Channel View Hotel which

will be our base for the next 4 nights. Day 2: Today we have a scenic tour to include Ventnor and the pretty village of Brighstone, where we can visit the small museum and thatched cottages. We then pass Mottistone Manor and Gardens, Freshwater Bay and Yarmouth, returning across the centre of the island to Shanklin.



Day 3: Departing the hotel we travel to Whippingham, where we have an included visit to the church prior to visiting Osborne House which is a former royal residence in East Cowes. The house was built between 1845 and 1851 for Queen Victoria and Prince Albert as a summer home and royal retreat.

Day 4: Today we travel to Havenstreet where we enjoy a journey on the Isle of Wight Steam Railway which is a multi-award winning heritage railway and museum. After our visit we travel to West Cowes which is the maritime gateway to the Isle of Wight and is known for both it's rich Royal heritage and its sailing and ship building.

Day 5: Departing the hotel, we journey to the ferry terminal at Fishbourne for our crossing to the mainland. After disembarking, we continue our journey with comfort breaks en route to arrive home late afternoon.

*Itineraries can be subject to change due to unforeseen circumstances.

DATES

Monday 7th to Friday 11th October

INCLUSIONS

- ✓ Luxury executive coach travel ✓ 4 nights dinner, bed & breakfast
 - ✓ Tea/coffee after dinner
- ✓ Use of hotel leisure facilities
- ✓ Evening entertainment
- ✓ Heritage steam train journey
- ✓ Osborne House entrance ✓ Ferry crossings
 - ✓ Whippingham Church
 - ✔ Porterage
 - ✓ Excursions as detailed

BASIS

Dinner, Bed & Breakfast 3-star hotel

SUPPLEMENTS

Single supplement Nil Limited availability





Festive Llandudno

Llandudno is North Wales Premier Resort, with its sweeping bay situated between the Great and Little Orme.

The family run Marlborough Hotel is located within walking distance to the pier, Great Orme, Shops and bars. All en suite bedrooms are equipped with TV, telephone and hospitality tray. Most bedrooms are served by a lift.

ITINERARY

Day 1: Christmas Eve - Departing from our local area we journey to Chester where free time is available, before continuing our journey to Llandudno and our arrival at the Marlborough Hotel. Day 2: Christmas Day - Today we have a morning commentary tour of the local area before visiting Conwy, where free time is available. Enjoy the imposing 13th century castle, walls and quaint harbour prior to returning to Llandudno. Day 3: Boxing Day - Today is a day at leisure to enjoy Llandudno. Day 4: New Years Eve - Today we have an enjoyable scenic day, journeying through the Vale of Conwy to Llanrwst, a typical Welsh town to Betws-y-Coed including Gwydir Forest.

Day 5: New Years Day – Sadly we depart Llandudo and journey to Nantwich where we make a break for lunch, prior to commencing our journey home to arrive approximately late afternoon.

*Itineraries can be subject to change due to unforeseen circumstances.



DATES

Thursday 24th to Monday 28th October

INCLUSIONS

- ✓ Luxury executive coach travel
 ✓ 4 nights dinner, bed
 & Breakfast
- ✓ Tea/coffee and mince pies on arrival
 - ✓ Tea/coffee after dinner
- ✓ Sherry Drinks Reception on Christmas Eve
- ✓ Festive 5 course dinner and presents on Christmas Day
- ✓ Live entertainment every evening
- ✓ Bucks Fizz reception on New Years Eve
- Chip butties at 10.15pm every evening
 - ✓ Porterage
- ✓ Excursions as detailed

BASIS

Dinner, Bed & Breakfast 3-star hotel

SUPPLEMENTS

Single supplement Nil Limited availability





It's beginning to look a lot like Christmas in St. Annes

The dual seaside towns of St. Annes and Lytham St. Annes are nestled along a picturesque stretch of coastline lined with well-tended lawns, pretty parks and a boating lake. St. Annes boasts, a wonderful seaside charm, with a beautifully restored Victorian Pier, promenade with views across to North Wales.

The Clifton Park hotel is renowned for its timeless elegance, superior quality and exemplary service. The hotel offers a tranquil Leisure Centre which boasts a luxurious heated indoor swimming pool and spa area. Many of the rooms can be accessed by a passenger lift, with some ground floor rooms available. All rooms come with en suite facilities, TV and a hospitality tray.

ITINERARY

Day 1: Departing from our local area we journey north west with suitable comfort breaks en route before arriving at the Clifton Park Hotel for our 'Christmas Eve' celebrations with dinner, live entertainment and a good night glass of sherry and mince pies. Day 2: Today enjoy 'Christmas Day' and all its celebrations. After breakfast, morning tea & coffee are served in the lounge followed by a Christmas singalong, before our traditional Christmas lunch. In the afternoon, we enjoy tea/coffee and homemade Christmas cake, followed by bingo and quiz. In the evening, enjoy a cavery buffet with live entertainment to follow. Day 3: Today, enjoy another day in the hotel as we celebrate 'Boxing Day'. After breakfast morning tea & coffee are served in the lounge followed by a light finger lunch. In the afternoon, tea, coffee and biscuits are served followed by a farewell dinner and snowball parade, fancy dress and live entertainment. Enjoy champagne and shortbread biscuits later in the evening as a farewell gesture before our departure in the morning.

Day 4: After a leisurely breakfast, we make our return journey with suitable comfort breaks en route to arrive home approximately late afternoon.

*Itineraries can be subject to change due to unforeseen circumstances.

DATES

Friday 1st to Monday 4th November

INCLUSIONS

- ✓ Luxury executive coach travel
 - ✔ Porterage
 - ✓ Full Board
- ✓ Turkey & Tinsel Programme

BASIS

Full Board 3-star hotel

SUPPLEMENTS

Single supplement Nil Limited availability Club Room supplement £5pp per night Mini Suite supplement £10pp per night





Including The Kelpies & Loch Lomond

Loch Lomond is an area of outstanding natural beauty, which is where the delightful Winnock Hotel at Drymen is located on the east side of the Loch.

The Winnock Hotel at Drymen is a former 18th Century Coaching Inn which retains its traditional bars and log fires. All bedrooms are en suite with hospitality tray. There is no lift, however ground floor rooms are available.

ITINERARY

Day 1: Departing from our local area, we travel north making suitable breaks en route to our hotel in Drymen situated in the Loch Lomond and Trossachs National Park. This evening we have a welcome drinks reception, before our evening meal followed by entertainment.

Day 2: Today we journey to Balloch and our visit to the Loch Lomond Shores visitor destination set on the southern tip of Loch Lomond in a beautiful setting. Free time will be available here to browse the shops and visit the café, before we enjoy the beautiful scenery on our included 45-minute cruise on Loch Lomond. After our visit we return to the hotel for soup and sandwiches and to enjoy free time, before our evening meal and entertainment. Day 3: Departing the hotel after breakfast, we journey to the lively and modern city of Glasgow, a cultural hot spot, boasting a wealth of art, culture and shopping, with everything to offer from high street stores and designer labels to speciality outlets for the more unique items. Returning to the hotel, we enjoy cream tea and free

time, before our evening meal and entertainment.

Day 4: After breakfast we journey to the Helix Park, home of The Kelpies – the largest equine sculptures in the world. Standing at 100ft tall and weighing more than 300 tonnes each, the magical Kelpies are a man-made wonder and a feat of engineering. View The Kelpies and enjoy the visitor centre, which has a gift shop, café and more information on The Kelpies themselves.

Day 5: Departing the hotel after breakfast we make our return journey, with suitable comfort breaks en route, to arrive home approximately late afternoon.

Please note, under the terms of the Licensing (Scotland) act 2005, the supply of alcoholic drinks in this package is not unlimited.

*Itineraries can be subject to change due to unforeseen circumstances.

DATES

Monday 11th to Friday 15th November

INCLUSIONS

- ✓ Luxury executive coach travel
- ✓ 4 nights dinner, bed & breakfast
- ✓ Tea/coffee after dinner
- ✓ Soup/sandwich lunch on 2 days
- ✓ Cream tea on 1 day
- ✓ Loch Lomond Cruise✓ Visit to The Kelpies
- ✓ Welcome drink on arrival
- ✓ Glass of wine with dinner each evening
- ✓ Open bar from 19:30 to 22:30hrs, selected brands only (restrictions apply)
- ✓ 'Christmas Day' traditional dinner
- ✓ Visit from Santa with gift
- ✓ 'Hogmany' traditional Scottish dinner & show
- ✓ Farewell hot toddy on departure
- ✓ Entertainment on 3 nights✓ Porterage
- ✓ Excursions as detailed

BASIS

Dinner, Bed & Breakfast 3-star hotel

SUPPLEMENTS

Single supplement £100pp Limited availability





Valkenburg Christmas Markets

Located in the southern Netherlands, the beautiful town of Valkenburg is the country's oldest tourist centre, with a ruined castle, ancient houses and water mills dotted along the river. During the Christmas season, the residents of Valkenburg transform the extraordinary caves under the city into spectacular Christmas Markets. The corridors are brightly lit, the passages are warmly decorated, and an underground winter wonderland becomes part of Valkenburg's magical Christmas Markets. Visit the stalls both above and below ground as they are filled with the wonderful scents and sounds of Christmas.

The 4-star Schaepkens van St. Fijt is located in the beautiful picturesque Valkenburg. The hotel has a large garden and terrace, all bedrooms are en suite with TV and telephone. A passenger lift serves all floors.

ITINERARY

Day 1: Departing from our local area we journey to Dover for our morning ferry crossing to Calais where we have included a main meal, tea/coffee or hot chocolate on the ship. On arrival in Calais, we journey through France, Belgium and so to the hotel in the Netherlands.

Day 2: Today we journey to
Aachen famous for its 2000-yearold cathedral, free time is available
here to explore this historic city.
After lunch we return to Valkenburg
for a free afternoon for you to enjoy
the Christmas Markets. After our
evening meal, if you wish, enjoy the
Christmas parade of beautiful floats

and dancers in Christmas costumes move through the streets of Valkenburg.

Day 3: We depart the hotel after breakfast for our visit to the delightful town of Monschau nestling along the river below the Eifel Mountains. After browsing around the shops and quaint cobbled streets we return to Valkenburg.

Day 4: After breakfast, we make our way to Calais before boarding the ship where we have included a main meal on board including tea/coffee. On disembarking in Dover, we continue our journey home to arrive early evening.

*Itineraries can be subject to change due to unforeseen circumstances.

DATES

Friday 22nd to Monday 25th November

INCLUSIONS

- ✓ Luxury executive coach travel
 ✓ 3 nights dinner, bed
 & breakfast
 - ✓ 2 meals including tea/coffee on ferry
 - ✓ Local tourist tax
- ✓ Tea/coffee after dinner
 ✓ Live musical entertainment on 2 nights
 - ✓ Excursions as detailed

BASIS

Dinner, Bed & Breakfast 4-star hotel

SUPPLEMENTS

Single supplement £120pp Limited availability







Dunster by Candlelight

This holiday is based in an idyllic location to tour both the Exmoor National Park and the delightful coastal resorts.

The Northfield Hotel is located on the lower slopes of North Hill in nearly 2 acres of landscaped gardens. There are wonderful views from the elevated position from the coast to the Quantocks, Brendon Hills and Exmoor.

All en suite bedrooms are well appointed with bath or shower, digital TV, hospitality tray and complimentary Wi-Fi. A passenger lift serves most floors. There are leisure facilities including an indoor swimming pool and sauna.

ITINERARY

Day 1: Departing our local area, we travel south with suitable comfort breaks en route to the hotel.

Day 2: Today our excursion takes us through the spectacular Exmoor scenery and beautiful villages into North Devon and the little Switzerland area of Lynton and Lynmouth where we make a break. Continuing our journey, we travel along the beautiful coastline where the story of Lorna Doon unfolds, continuing to Porlock before returning to the hotel.

Day 3: A leisurely morning will be taken at the hotel, why not take a short walk through the gardens into the town centre before our included lunch of soup and sandwiches at the hotel. Departing after lunch we journey to the beautiful harbour town of Watchett set against the green backdrop of Exmoor National Park and the Quantock Hills Area of Outstanding Natural Beauty. Returning to Minehead for the highlight of our tour 'Dunster by Candleight, where we have included return transport from the coach. Be transported to a bygone era under the glow of candlelight! The medieval village of Dunster turns its back on the present and comes alive with celebration of Christmas past. There are Candlelight processions,

DATES

Thursday 5th to Sunday 8th December

INCLUSIONS

✓ Luxury executive coach travel
✓ 3 nights dinner, bed
& breakfast

✓ Soup & sandwich lunch✓ Return transport to and from

Dunster by Candlelight event

Porterage

✓ Excursions as detailed

BASIS

Dinner, Bed & Breakfast 3-star hotel

SUPPLEMENTS

Single supplement £105pp Limited availability

carol singers, Morris dancers, street entertainers, along with traditional food & drink. The atmosphere is exiting and truly an event for all ages! Returning to the hotel, we enjoy our later evening meal.

Day 4: After a leisurely breakfast, we make our return journey with suitable comfort breaks en route to arrive home late afternoon.

*Itineraries can be subject to change due to unforeseen circumstances.



Ravenscar Winter Wonderland *Including Castle Howard*

The itinerary of this tour is planned to coincide with the Winter Wonderland programme of the hotel.

Ravenscar is situated 7 miles south-east of Whitby, perched on cliffs some 600 feet above the sea and offers wonderful views across to Robin Hood's Bay.

The 3-star Raven Hall Hotel is set in 100 acres of grounds. All bedrooms are en suite, with TV and hospitality tray. The hotel offers leisure facilities, which include a indoor heated pool, sauna & gym. A lift serves all floors.

ITINERARY

Day 1: Departing our local area, we journey north with suitable comfort breaks en route to the Raven Hall Hotel in Ravenscar. Day 2: After breakfast we journey to Castle Howard where we explore one of Britain's finest historic houses, with its aweinspiring architecture, grand interiors and sweeping parkland dressed for the festive season. The theatrical splendour of the House is enhanced by lavish decorations, based around a festive theme. Each sumptuous room will be decked with an exquisite collection of decorations, bathed by the glow of candle and firelight beautifully dressed trees sparkle with colour and imagination. Day 3: Today is a free day to

coincide with the hotel Winter Wonderland programme.

Day 4: Today our journey takes us through the Esk Valley, with scenic views from the comfort of our coach to Whitby, where free time is available and Robin Hood's Bay prior to returning to the hotel.

Day 5: Departing the hotel midmorning we make our return journey with suitable comfort breaks en route to arrive home

*Itineraries can be subject to change due to unforeseen circumstances.

late afternoon.

DATES

Monday 9th to Friday 13th December

INCLUSIONS

✓ Luxury executive coach travel

✓ 4 nights bed & breakfast✓ Tea/coffee after dinner✓ Winter Wonderland

programme

✓ Entrance to Castle Howard

✓ Porterage

✓ Excursions as detailed

BASIS

Dinner, Bed & Breakfast 3-star hotel

SUPPLEMENTS

Single supplement Nil Limited availability





Kew Gardens & the Royal Albert Hall at Christmas

The Royal Albert Hall is a concert hall on the northern edge of South Kensington, London, which has held the Proms concerts annually each summer since 1941, with spectacular surrounds, sing along to your favourite carols in this magnificent building.

At Christmas, Kew Gardens transforms into a spectacular sight! Enjoy the after-dark festivities as you discover sparkling tunnels of light, dancing lakeside reflections, and trees drenched in jewel like colour.

The 4-star Sheraton Heathrow Hotel, set back in its own grounds, offers soundproofed rooms, interactive Smart TVs, hospitality tray and Wi-Fi, all the en suite bathrooms feature slippers and robes. A lift serves all floors.

ITINERARY

Day 1: Departing our local area, we journey south with a suitable comfort break before arriving at Kew Gardens for our included visit. Prepare to be bewitched by winding, sparkling paths illuminated by over one million lights. We embark on a magical route through Kew, including fantastic installations that illuminate cascade of glowing silvery shards route, the delicious independent street food vendors will offer tasty festive delights, from hot food and sweet treats to spiced winter warmers and hot chocolate. Walk under the stars and have yourself a holly, jolly Christmas as seasonal sounds fill the air. Leaving Kew Gardens, we journey to the hotel

the iconic Temperate House and a at the Treetop Walkway. Along the for our later evening meal and overnight stay.

Day 2: After a leisurely breakfast, we journey to Kensington, where we have free time to do as you please, enjoy the Winter Wonderland in Hyde park, explore the stores for last minute Christmas shopping, inc Harrods or enjoy a visit at one of the museums. Later in the afternoon, we enjoy our visit to the Royal Albert Hall for the Christmas Carol concert. After the concert, we join the coach for our journey home.

*Itineraries can be subject to change due to unforeseen circumstances.



DATES

Saturday 14th to Sunday 15th December

INCLUSIONS

- ✓ Luxury executive coach travel ✓ 1 night dinner, bed & breakfast
 - ✓ Tea/coffee after dinner
 - ✓ Entrance to Kew Gardens
 - ✓ Ticket for the Christmas Carol Concert at the Royal Albert Hall
 - ✓ Excursions as detailed

BASIS

Dinner, Bed & Breakfast 4-star hotel

SUPPLEMENTS

Single supplement £38pp Limited availability







Shrewsbury is the county town of Shropshire, it sits inside a loop of the River Severn in the heart of Shropshire.

The Mercure Shrewsbury Albrighton Hall Hotel is a beautiful 18th century manor house. Set in 15 acres of grounds with an ornamental lake. All rooms are en suite and include, TV, hospitality tray. The unrivalled Leisure Club & Spa includes indoor pool, sauna, steam and ice room. A lift serves most floors.

ITINERARY

Day 1: Departing from our local area in the morning, we journey to the outskirts of Shrewsbury with suitable comfort breaks en route to the Mercure Shrewsbury Albrighton Hotel & Spa for our 4 night stay. Enjoy tea/coffee and a festive treat before dinner this evening. Day 2: Christmas Eve – This morning we travel to historic Ludlow, here you can see some of its stunning medieval architecture

and enjoy quality food and drink to get into the festive spirit. You could even visit the famous castle. We return to the hotel early afternoon to enjoy tea/coffee, cakes and mulled wine. Enjoy a pre-dinner drink this evening as well as evening entertainment.

Day 3: Christmas Day – Merry Christmas! Enjoy a leisurely breakfast and open your presents this morning. Take a stroll and work up an appetite for a traditional Christmas Lunch. Listen to the King's speech followed by tea, coffee and Christmas cake. This evening, an informal fork buffet dinner will be followed by evening entertainment.

Day 4: Boxing Day – This morning we have a short drive to historic Shrewsbury, one of England's splendid heritage towns, with over 600 listed buildings. Free time is available here before returning to the hotel for a delicious lunch, followed by a festive quiz. Tonight we have our final dinner followed by another evening of entertainment. Day 5: After a leisurely breakfast, we make our return journey with suitable comfort stops en route to arrive approximately late afternoon.

*Itineraries can be subject to change due to unforeseen circumstances.

DATES

Monday 23rd to Friday 27th December

INCLUSIONS

- ✓ Luxury executive coach travel
 ✓ 4 nights dinner, bed
 & breakfast
 - ✓ Tea/coffee after dinner
 ✓ 3 nights of hotel
 - entertainment

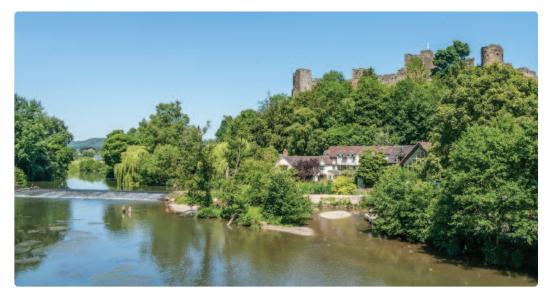
 Additional snacks and refreshments as stated
- ✓ Traditional Christmas lunch
- ✓ Lunch on Christmas Eve and Boxing Day
- ✓ Excursions as detailed

BASIS

Dinner, Bed & Breakfast 4-star hotel

SUPPLEMENTS

Single supplement £140pp Limited availability







In the heart of the English Riviera is the buzzing seaside town of Torquay, famous for its sandy beaches, family attractions and genteel Victorian appearance. The town's Victorian buildings remain a large part of its charm, as does the elegant seafront, which is lined with palm trees, the Italian style white villas perched on the surrounding hillsides and the yachts moored in the modem marina, all creating a truly continental atmosphere.

The Livermead Cliff is a privately owned seafront hotel on Torquay's water's edge with stunning sea views over Torbay. The hotel is in a prime location with direct and private access to the beach and a level walk to Torquay and its Marina. This Torquay hotel offers the highest standards of care and service and is perfect for exploring Torquay, Torbay and the surrounding areas. All rooms have en suite bathrooms, large HD flat screen TV's with digital Freeview channels, free Wi-Fi and hairdryer. There is a lift to a lift serves most floors

ITINERARY

Day 1: Departing our local area we travel south with adequate comfort breaks en route to arrive at the Livermead Cliff Hotel.

Day 2: Today we have a leisurely morning at the hotel, why not take a morning stroll, before we journey to Paignton in the afternoon to catch the 'Christmas Train of Lights'. The festive illuminated journey starts at Queen's Park Station, Paignton, where a steam train with vintage carriages awaits

you - decorated with thousands of lights, both inside and out, fifteen minutes later, once you've had time to settle back into your seat, you will arrive at Churston Station where the show begins. As the anticipation builds and minutes after leaving Churston, you will be propelled through the 450-metre Greenway tunnel that leads you to the enchanted forest which will be transformed by a multitude of lights. The stunning show ends as you leave the forest only to be greeted by the twinkling lights of

Dartmouth reflected on the river Dart. After a turnaround at Kingswear and with the opportunity to disembark and take photographs from the platform, you will be on your way back to Paignton to experience the spectacle from a different direction. Day 3: Today we have a leisurely day at the hotel, why not take a morning stroll, before tea, coffee and cake is served in the afternoon. Enjoy a splendid 5 course Gala Dinner, before seeing in 2025 with plenty of music and dancing. Day 4: Happy New Year! Today we have a relaxing day around the hotel, enjoy Afternoon Tea, which is served in the lounge, before our evening meal and entertainment. Day 5: Departing the hotel after breakfast, we make our return journey with suitable comfort breaks en route to arrive home approximately late afternoon.

*Itineraries can be subject to change due to unforeseen circumstances.

DATES

Sunday 29th December to Thursday 2nd January 2025

INCLUSIONS

- ✓ Luxury executive coach travel
- ✓ 4 nights dinner, bed & breakfast
 - ✓ Christmas Train
- ✓ 5 course Gala Dinner
- ✓ Drinks & canapes reception
 - ✓ Tea/coffee after dinner
 - ✓ Afternoon teas
 - ✔ Glass of bubbly✔ Entertainment
 - ✓ Porterage
 - ✓ Excursions as detailed

BASIS

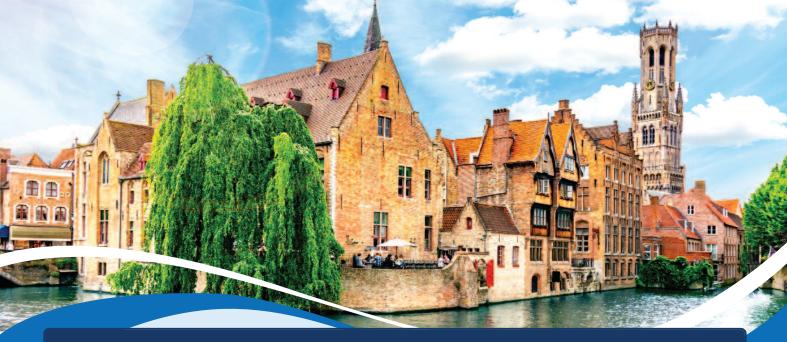
Dinner, Bed & Breakfast 3-star hotel

SUPPLEMENTS

Single supplement Nil Limited availability Sea View £10pp per night on request







How to make a booking

Contact our office during business hours, where we will be happy to assist you.

- By telephone **01636 684036**
- In person by visiting our office
- By email at emjaytours@icloud.com

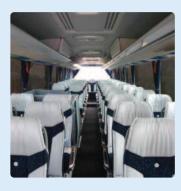
Joining points

We offer a selection of joining points for your convenience, please contact our office for more information.

Coach information

We can't wait to welcome you on board...

Built to our own specification, our coach features air conditioning, reclining seats with armrests, adjustable footrests, seat belts, double glazed, tinted panoramic windows and air suspension, providing a smooth and relaxed journey. Our customers can also benefit from our on-board washroom/toilet and servery. From the moment you board our coach to when you arrive at your destination, you can be assured of a comfortable, enjoyable journey.



Coach seating plan

51 50 49 48 47 46 45 44 43 42 41 40 39 38 37 36 35

34 33 32 31 30 29 28 27

26 25 24 23 Door 22 21

Centre 22 21 20 19 20 19

 16
 15

 12
 11

 10
 9

12 11 10 9



BCH ABTOT Trading Charter & Booking Conditions

1. FINANCIAL PROTECTION

Your contract is with Emjay Tours of 26-28 Brisbane Court, Balderton, Newark, Notts NG24 3PS. When you book a holiday with us, which does not include a flight, the money you pay us for the booking will be protected by Bonded Coach Holidays (BCH) and the Association of Bonded Travel Organisers Trust Limited (ABTOT), this is a Government approved consumer protection scheme. The scheme will also ensure your repatriation in the event the company becomes insolvent. Our Trading Charter and Booking Conditions set out clearly and simply the responsibility we have to you and in turn, you have with us, when a contract is made. Please see the Consumer Guarantee at https://www.abtot.com/bch-abtot-members-directory/ There is no financial protection if you purchase just transport or accommodation-only from us. We fully comply with the Package Travel and Linked Travel Arrangements Regulations 2018. The combination of travel services offered to you is a package holiday within the meaning of the Regulations. Therefore, you will benefit from all rights applying to package holidays Emjay Tours will be fully responsible for the proper performance of the holiday and providing assistance if you are in difficulty. Your key rights will be in the details of the tour which will be provided prior to booking.

2. BOOKING AND PAYMENT

When a booking is made, the 'lead name' on the booking guarantees that he or she is 18 or over and has the authority and accepts on behalf of the party the terms of these booking conditions and pays the deposit indicated in the brochure and as confirmed in the pre-contract information. After we receive your booking and all appropriate payments, if the arrangements you wish to book are available, we will send you or your booking agent a confirmation invoice within 14 days. This confirmation will include any special requests we have agreed. All monies paid to your booking agent are held by them on your behalf until we issue our confirmation invoice, thereafter your booking agent holds the money on our behalf. A binding agreement will come into existence between us when we dispatch this invoice to the 'lead name' or your booking agent. Please check the confirmation carefully to ensure all the information is correct. This contract is governed by English Law, and the jurisdiction of the English Courts.

Single occupancy of rooms, when available, may be subject to a supplementary charge and these will be shown in the brochure. You can book by paying a deposit for each person named on the booking, but our commitment is always conditional upon the balance being paid as below.

Deposit £50 per person.

The balance of the price of your holiday must be paid at least 8 weeks before your departure. If you book within our balance due period, you will need to pay the total holiday cost at the time of booking. If the balance is not paid in time, we reserve the right to cancel your holiday, retain your deposit, and apply the cancellation charges set out in the paragraph below. The date of cancellation will normally be the date we receive your written confirmation that you intend to cancel or 15 days after the balance due date, whichever comes first.

Where optional items are purchased as part of the holiday, these are payable on the balance due date except where items, such as theatre tickets, have been specifically purchased for you. In this case the cost will be payable at a separate date notified to you and will not normally be refunded unless we obtain a refund from the supplier we use.

3. BROCHURE ACCURACY

Although Emjay Tours make every effort to ensure the accuracy of the brochure information and pricing, regrettably errors do sometimes occur. You must therefore ensure you check the price and all other details of your holiday with us at the time of booking and when you receive our confirmation invoice.

4. OUR PRICING POLICY

Emjay Tours endeavour to ensure that the most up to date and correct prices are shown in our brochure. Occasionally, an incorrect price may be shown, due to an error. When we become aware of any such error, we will endeavour to notify you at the time of booking (if we are then aware of the mistake) or as soon as reasonably possible. We reserve the right to cancel the booking if you do not wish to accept the price which is applicable to the holiday. Local Authorities in many towns and cities throughout Europe have introduced new tourist taxes which must be paid directly to the hotel by all guests in person. These taxes are not included in our prices, but we will notify you when applicable.

Holiday prices include all travel, hotel accommodation and meals as specified in the holiday description and VAT payable in the UK where applicable. The price of the holiday will not be subjected to any surcharges except those arising from exchange rate changes, transportation including the price of fuel, air & ferry operator fares and tolls, embarkation or disembarkation fees at terminals, duties and taxes (including the rate of VAT). Even in these cases we will absorb the cost equivalent to cost of the first 2% of the holiday price. Amounts more than this plus £1 administration fee and Travel Agents commission will be surcharged to you. If this means the total cost of the holiday increases by more than 8% then you are entitled to cancel your holiday and receive a full refund of all monies paid except any insurance premium and amendment charges. We will communicate the options with you either through email or letter, with a reminder if necessary. If you exercise the right to cancel, we must receive written notice within 20 days of the date of the surcharge invoice. The currency exchange rate used in the holiday costings are based on rates as published in the Telegraph on the 18.2.23

5. IF YOU CHANGE YOUR BOOKING

If, after our confirmation has been issued, you wish to change to another of our holidays or change departure date, we will do our utmost to make the changes, but we cannot guarantee to do so. However, notification must be received in writing at our offices from the person who signed the booking form, at least 8 weeks before departures. This must be accompanied by a payment of £20 to cover our administrative costs, plus costs we incur in making the amendment. Alterations cannot be made within 4 weeks of departure and any such request for an alteration

will be treated as a cancellation of the original booking and will be subject to the cancellation charges set out in paragraph below. Some arrangements cannot be changed without paying a cancellation charge of up to 100% of the ticket cost.

6. TRANSFERRING YOUR BOOKING

You can transfer your booking to somebody else, but the person must satisfy all the conditions of the holiday and you must inform us either by letter or email no less than 7 days before departure. This transfer will cost £20.00 plus reasonable costs to make the transfer. You will remain responsible for ensuring payment before the balance due date. This is in addition to (and does not affect) the separate liability of the transferee to us.

7. IF YOU NEED TO CANCEL YOUR HOLIDAY

You or any member of your party, may cancel your holiday at any time provided the cancellation is made by the person signing the booking form and is communicated to us in writing via the office who made your original booking. You must pay cancellation charges to cover our administration costs and to compensate for the risk of us not reselling the holiday. If the holiday is resold a refund will be made. Your cancellation will take effect from the date on which we or our agent receive your written confirmation of your cancellation. You must also return any tickets or vouchers you have received. A reduction in room occupancy may increase the charges for the remaining passengers by the application of supplements for low occupancy of rooms. Where bought in supplies, such as ferries, hotel accommodation etc have been bought in on your behalf, and where the terms and conditions of the supplier are non-refundable, these products will be charged to you at the full retail rate. If this applies, the non-refundable items will be deducted from your holiday costs and the following scale of charges will be applied to the remainder:

AMOUNT OF CANCELLATION CHARGE AS A % OF TOTAL HOLIDAY COST.

MORE THAN 42 DAYS:	DEPOSIT ONLY
28 to 42 DAYS:	30%
15 to 27 DAYS:	50%
8 to 14 DAYS:	80 %
0 to 7 DAYS:	100%

You may cancel your holiday without paying any termination fee before the start of the holiday, in the event of unavoidable and extraordinary circumstances occurring at the place of destination or its immediate vicinity, for instance, if there are serious security problems at the destination which are likely to affect the package.

8. ALTERATIONS TO YOUR HOLIDAY BY US

We hope that we will not have to make any change to your holiday but, because our holidays are planned many months in advance, we sometimes do need to make minor changes. We reserve the right to do this at any time. We will let you or your booking agent know about any important changes as soon as possible, including the minimum number of passengers required on the trip. If after booking, and before departure, we make a major change to your holiday, you will have the option of withdrawing from the holiday without penalty or transferring to another holiday without any charge. In either case, we will pay you compensation, according to the scale set below. A major change includes the time of your departure or return time by more than 12 hours, a change in departure point, location of resort or type of hotel, a change in cross channel travel, or specification of the coach. If we tell you about any of these changes after we have confirmed your holiday booking (other than force majeure), you may either:

- accept the new arrangements offered by us; or
- accept a replacement holiday from us of equivalent or similar standard and price (at the date of the change), if we can offer you one; or
- cancel your holiday with us and receive a full refund of all monies.
 Either way, we will pay you compensation, using the Compensation table shown,

PERIOD BEFORE DEPARTURE IN WHICH SIGNIFICANT CHANGE IS NOTIFIED TO YOU OR YOUR AGENT.

	AMOUNT PER PERSON
28 to 42 DAYS	£5.00
15 to 27 DAYS	£10.00
8 to 14 DAYS	£15.00
0 to 7 DAYS	£20.00

IMPORTANT NOTE. Compensation will not be payable if the holiday is cancelled because the number of persons booked is less than the number required, or for events beyond our control, which include: war, threat of war, riots, civil disturbances, terrorist activity and its consequences, industrial disputes, natural and nuclear disasters, fire, epidemics, health risks and pandemics, unavoidable and unforeseeable technical problems with transport for reasons beyond our control or that of our suppliers; hurricanes and other actual or potential severe weather conditions and any other similar events. You are also advised to check with The Foreign and Commonwealth Office Advice Unit regularly at https://www.gov.uk/browse/abroad/travel-abroad prior to travel.

All holidays operate if the minimum number of participants is met. However, in no case will we cancel your holiday less than 4 weeks before the scheduled departure date, except where you have failed to pay the final balance or because of force majeure (force majeure means an event which we or the suppliers of the services in question could not foresee or avoid and is therefore beyond our control).

9. OUR RESPONSIBILITY TO YOU

We accept responsibility for ensuring the holiday which you book with us is supplied as described in our publicity material and the services offered reach a reasonable

standard and if you are in difficulty, we will assist you. If any part of our holiday contract is not provided as promised, you may terminate the contract without paying a termination fee and we will pay you appropriate compensation if this has affected your enjoyment of your holiday. We will, however, not be liable if there are any unforeseeable or unavoidable actions of a third party not connected with our travel services, or there were unavoidable or extraordinary circumstances, or the lack of conformity is due to a traveller in the party. We accept responsibility for the acts and/or omissions of our employees, agents and suppliers except where they lead to death, injury or illness. Our liability in all cases shall be limited to a maximum of twice the value of the original holiday cost (not including insurance premiums and amendment charges). We accept responsibility for death, injury, or illness caused by the negligent acts and/or omissions of our employees or agents together with our suppliers and sub-contractors, servants and/or agents of the same whilst acting within the scope of, or during their employment in the provision of your holiday. We will accordingly pay to our clients such damages as might have been awarded in such circumstances under English Law. In respect of carriage by air, sea, tunnel and rail and the provision of accommodation our liability in all cases will be limited in the manner provided by the relevant international convention.

If we make any payment to you or any member of your party for death or personal injury or illness, you will be asked to assign to us or our insurers the rights you may have to act against the person or organisation responsible for causing the death, personal injury or illness. This clause does not apply to any separate contracts that you may enter for excursions or activities during or outside of your holiday. If you or any member of your party suffer death, illness or injury whilst overseas arising out of an activity which does NOT form part of your holiday, we may offer guidance and where legal action is contemplated and you want our assistance, you must obtain our written consent prior to any proceedings (We limit the cost of our assistance to you or your party to £5,000 per party).

10. IF YOU HAVE A COMPLAINT

If you have a problem during your holiday, please inform your Tour Manager, your driver or the relevant supplier/resort representative immediately who will endeavour to put things right. If your complaint cannot be completely resolved locally, you must complete a Holiday Report Form which can be obtained by your driver or local representative, which you should keep. Our contact number, for unresolved complaints will be our office number on 01636 684036 (open in office hours) If you remain dissatisfied please follow this up within 14 days of your return home by writing to Emjay Tours giving your original booking reference number and all other relevant information, including the reference of the Holiday Report Form. It is therefore a condition of this contract that you communicate any problem to the supplier of the services in question AND to our representative whilst in resort and obtain a written report form. If you fail to follow this simple procedure, we cannot accept responsibility as we have been deprived of the opportunity to investigate and rectify the problem. Should you wish to pursue the complaint further, BCH ABTOT have an Alternative Dispute Resolution scheme and full details are available from them. Please contact them at ABTOT, 7th Floor, 69 Leadenhall Street London EC3A 2BG.

11. OUR COACH

We will always use our reasonable endeavours to provide a coach to the specification in our brochure or advert but reserve the right to substitute an alternative vehicle should there be unforeseen circumstances. There is a seating plan but, in some cases, operational reasons may require a coach with a different configuration. We reserve the right to alter a coach seating plan and allocate seats other than those booked. Single passengers may be required to share a double seat with other single passengers. When your booking is confirmed, you will be offered the best seats that are available at that time. If you feel that you require two seats, then these must be booked and paid for in advance, at the time of booking. If you fail to do this and it transpires that the seat allocated to you is insufficient for your needs and there is no alternative seating available, then you will be refused access to the coach and any payments made will be liable to forfeiture.

Specific seats will not be allocated on coaches operating a feeder service between joining points and main holiday departure points or on coaches that carry out transfers between airports, seaports etc.

12. HOTEL FACILITIES

Some hotel facilities and entertainment may be withdrawn for routine maintenance or be subject to seasonal availability and provision of the facilities cannot be guaranteed. Single occupancy of rooms may be subject to a supplementary charge.

13. HEALTH AND SAFETY

In some foreign countries, standards of infrastructure, safety and hygiene may be lower than those to which we are accustomed in the UK. You should therefore exercise greater care for your own protection. There may be countries that we visit that have special medical requirements for tourists. These regulations are subject to change and our clients are responsible for complying with entry and current health requirements. If you are not sure of the health requirements for the country you are visiting, you are advised to check with your own GP before travelling. You are also advised to refer to the Department of Health leaflet "Health Advice for Travellers".

Some people may be at risk from discomfort or deep vein thrombosis (DVT) if they remain immobile on a journey for a long period. If you are planning to undertake a journey of more than three hours, you should consult your doctor, if you have ever had DVT, pulmonary embolism, a family history of clotting conditions, cancer or treatment for cancer, stroke, and heart or lung disease or If you have had major surgery in the past three months.

We reserve the right to refuse any booking in the absence of a doctor's certificate confirming that you are fit to travel. Where we provide comfort stops you are encouraged to walk around. Exercise reduces any discomfort, which may be caused by periods of immobility.

NO SMOKING is allowed on our coaches (including E-Cigarettes) and we do not allow pets or any other animals, although we accommodate registered assistance

dogs, but not on overseas holidays. 14. TRAVEL DOCUMENTS, ITINERARIES, PICK-UP POINTS AND PASSPORTS

For all Continental holidays, you will require a full 10-year British Passport (machine readable) valid for a further 6 months after your holiday. If you do not hold a full British Passport or have any doubts about your status as a resident British subject, you must

check with the Embassies or Consulates of the Countries to be visited to confirm the Passport or visa requirements when you book. We cannot accept responsibility if passengers are not in possession of the correct travel documents. For full details on passport requirements, please contact 'the identity and passport service' on 0300 222 0000 https://www.gov.uk/browse/abroad/passports.

In relation to holidays in the European Union or a requirement to travel through an EU Member State, you are responsible to ensure that you have any necessary entry documents as required by the EU. We cannot accept any liability for the consequences of your failure to do so.

You are responsible for ensuring you are at the correct departure point, at the correct time and with the correct documents. Emjay Tours reserve the right to modify itineraries to conform with requests from competent authorities both within the UK and abroad.

Excursions which are included in the cost of your booking are detailed on the brochure page and refunds will not be made for excursions not taken. Optional excursions booked and paid for in resort do not form part of your booking. Admission fees to buildings may not be included in the price of the holiday, please check.

15. SPECIAL REQUESTS

All special needs and requests, if agreed, should be entered on the booking form and be included in the confirmation of the holiday. These cannot be guaranteed except where confirmed as part of our holiday commitment to you and are detailed on your holiday booking confirmation. We are keen to ensure that we plan the arrangements for your holiday so that special needs and requests can be accommodated as far as possible. If you will need assistance or may be unable to fully enjoy all aspects of your holiday you must tell us in advance so that we can maximise your enjoyment of the holiday. We will need to know if you will need special facilities in the hotel, taking part in the excursions or have difficulty boarding and travelling on the coach or other means of transport. Before booking your holiday, you should be sure that you and your party are both physically and mentally capable of completing the itinerary. If you need advice or further information either you or your booking agent should contact "Emjay Tours". If you will require a special diet please tell us at the time of booking, or as soon as you are medically advised, together with a copy of the diet.

16. PASSENGERS WITH DISABILITIES

We want everyone to enjoy our travel arrangements. We are happy to advise and assist you in choosing a suitable holiday. But, as some of the accommodation and resorts featured may not cater for even minor disabilities, it is important that, when booking, you advise us of any disability, specific need or complex need you may have and any special requirements that will make sure the holiday is suitable. If a passenger requires personal assistance (for example, assistance with feeding, dressing, toileting, mobilising) then this passenger must travel with an able-bodied companion or carer and written confirmation that such assistance will be provided for the entirety of the holiday is required at the time of booking. Coach drivers/Tour Managers are unable to provide such assistance.

IMPORTANT. You must tell us if you have an existing medical condition, disability or complex need that may affect your holiday or other group members' enjoyment of it before you book your holiday. We reserve the right to request a doctor's certificate confirming the passenger is fit to travel. If, in our reasonable opinion, your chosen holiday is not suitable for your medical condition or disability, we reserve the right to refuse your booking. You are responsible for bringing with you the proper clothing and equipment, which we advise you about in our printed trip information. We want you to enjoy your holiday and will help you select an appropriate trip.

17. PASSENGER BEHAVIOUR

We want all our customers to have a happy and carefree holiday. You are responsible for your behaviour and hygiene and the effect it may have on others. If you or any other member of your party is abusive, disruptive or behaves in a way that could cause damage or injury to others or affect their enjoyment of their holiday or which could damage property, we have the right to terminate your contract with us and we will have no further liability or obligation to you. The coach driver/representative, ship's captain, or authorised official is entitled to refuse you boarding if in their reasonable opinion you are unacceptably under the influence of drink or drugs or you are being violent or disruptive. If you are refused boarding on the outward journey, we will regard it as a cancellation by you and we will apply cancellation charges. If on your return journey, we have the right to terminate the contract with you. We also request that mobile telephones are not used on the coach.

18. TRAVEL INSURANCE

We strongly advise that you take out personal travel insurance for the trip. The insurance should cover medical and repatriation costs, personal injury, loss of baggage and cancellation charges. If you do not have adequate insurance and require our assistance during your holiday, we reserve the right to reclaim from you any medical repatriation or other expenses which we may incur on your behalf which would otherwise have been met by insurers. You must advise us if you use an alternative insurer, the policy number and 24-hour contact number.

19. LUGGAGE

Please restrict your luggage to a suitcase weighing no more than 20 kgs per person. We cannot accept responsibility for loss or damage to luggage unless through our negligence. Please do not leave valuable items in your suitcase when left on the coach. Please contact us for our policy on mobility scooters.

20. GENERAL DATA PROTECTION REGULATIONS

We comply with the GDPR 2018 Regulations, our data controller is Emjay Tours and our data protection policy can be found at www.emjaytours.co.uk or you can request a copy from our office address at 26 – 28 Brisbane Court, Balderton, Newark Notts NG24 3PS

21. EMERGENCY CONTACT

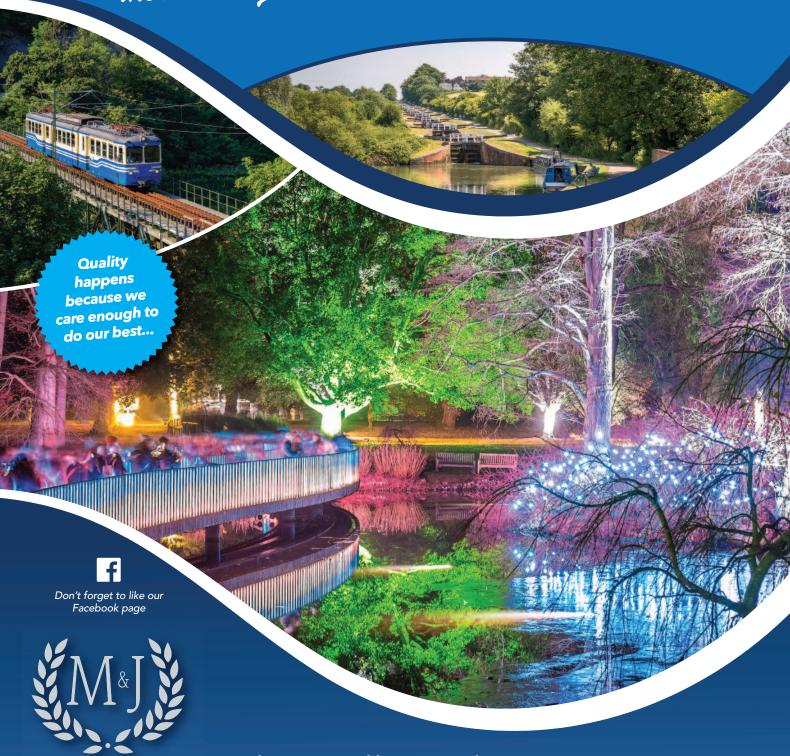
Our emergency contact details are: Tel 07776051719 Email: emjaytours@icloud.comk

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Emjay Tours

The best thing about memories is making them...



26 - 28 Brisbane Court, Balderton, Newark, Notts NG24 3PS
Tel: **01636 684036** • Mobile: **07776 051719** • Email: **emjaytours@icloud.com**Office Hours: Monday to Friday 9am - 5pm





